

From: [REDACTED] >
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: [REDACTED] Azores Islands trip
Date: Thu, 07 Jun 2018 15:43:49 +0000

Fantastic! Please BOOK this car with Hertz!

On Jun 7, 2018, at 11:42 AM, Natalia Molotkova <[REDACTED]> wrote:

US Centurion Banner

I can do Hertz - CONFIRMED I BMW 116D OR SIMILAR (automatic), pick up from city in Lisbon:

Address Rua Castilho 72
Lisbon, PT 1250

Drop off at OPO airport (Porto):

Your response is required to complete this reservation. Prices and availability are subject to change.

- The estimated total for your reservation is EUR281.72, including the base rate, applicable taxes and fees, and 2 minimum paid days.

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Aren't the girls picking up the car in Lisbon and then driving to Portugal? so therefore, they MUST drop the car in a different location? They will fly from OPO (Portugal) ...so YES, look for a different car vendor that allows pick up in one place and drop off in another...thanks!

On Jun 7, 2018, at 11:00 AM, Natalia Molotkova <[REDACTED]> wrote:

Just let them know, Avis has nothing one way from Lisbon to Porto, I can try only different vendor. Cancel what I have currently with Avis? Porto is like 172 miles from Lisbon.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

before you check, let me ask them. If it were me, I would prefer to just drop the car at the airport...but maybe they don't care...hang in.

On Jun 7, 2018, at 11:00 AM, Natalia Molotkova <[REDACTED]> wrote:

Avis has no cars available to drop off at Porto airport. Should I check another vendors?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

sorry, thanks!

On Jun 7, 2018, at 10:51 AM, Natalia Molotkova <[REDACTED]> wrote:

Changing.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

can they return the car to the airport they will fly out of (OPO) instead of where they rent the car from?

On Jun 7, 2018, at 10:17 AM, Natalia Molotkova <[REDACTED]> wrote:

9049
thanks!

On Jun 7, 2018, at 10:41 AM, Natalia Molotkova <[REDACTED]> wrote:

I will need CID.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

YES, I saw your note on hotel and replied to please book the one room for them! They will share ..thanks..

RE the flight, please RESERVE the below for them! (put on Hold) thanks

On Jun 7, 2018, at 10:28 AM, Natalia Molotkova <[REDACTED]> wrote:

For air I can book Tap Portugal: but it is more expensive

TP 1861 10JUN OPO PDL 0120P 0245P

TOTAL FARE - USD 230.90 per ticket

Did you see my note about hotel?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Re the flight:

any direct flight on 10th to Azores (santo Delgado airport) from Porto.
We are planning to stay on the main island São Miguel where the airport is located the whole 4 days

On Jun 7, 2018, at 10:17 AM, Natalia Molotkova <[REDACTED]> wrote:

yes, book car...book the one room for them...re the flight, is there another airline you can book around the same time for a good price?
otherwise, i will have them book their own flight.

On Jun 7, 2018, at 10:17 AM, Natalia Molotkova <[REDACTED]> wrote:

Thank you Avis Help Desk!
Please do reserve the car with Avis under [REDACTED] name from June 8-10, pick up at noon on 8th.

On Jun 7, 2018, at 10:03 AM, Natalia Molotkova <[REDACTED]> wrote:

Please respond if car booking is OK?

I called hotel, they have only one room left,

[Superior Garden View Double or Twin Room with Balcony](#)

Rate for double occupancy is 1030.50 EUR total. I can only book it on the web site you gave me.

10/06/2018	€247,50		
11/06/2018	€272,70		
12/06/2018	€262,80		
13/06/2018	€247,50		

Cancellation Policy

Cancellations must be submitted 1 days before check-in date. Any cancellations submitted after this period shall be charged with the first night stay.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Estimated total for hotel reservation: EUR1030.50. Daily resort and additional fees may apply.

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I got rate back with Avis, Avis help desk helped me!!!!

Only manual car - CONFIRMED CWMR RENAULT MEGANE BREAK 1.5 DC/SIMILAR

Your response is required to complete this reservation. Prices and availability are subject to change.

- The estimated total for your reservation is \$226.35, including the base rate, applicable taxes and fees, and 2 minimum paid days.

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I got rate back with Avis, Avis help desk helped me!!!!

Only manual car - CONFIRMED CWMR RENAULT MEGANE BREAK 1.5 DC/SIMILAR

Your response is required to complete this reservation. Prices and availability are subject to change.

• The estimated total for your reservation is \$226.35, including the base rate, applicable taxes and fees, and <insert number of days> minimum paid days.

Please reply to this email and provide your authorization to proceed.

Calling hotel for rates.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

The flight they want can be booked only in airline web site. I can see it in my system, but ticket can't be issued in US.

TERRA NOSTRA GARDEN HOTEL
PADRE JOSE JACINTO BOTELHO 5
FURNAS PT 9675-061

I am getting respond - hotel is closed, double checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok thanks. (they should hire more pp then)

On Jun 7, 2018, at 9:54 AM, Natalia Molotkova <[REDACTED]> wrote:

I was explained, that they are busy all the time, and rarely answer calls, calling AVIS general reservations again.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

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so weird.

isn't Avis a giant car rental company?!
...and thank you!

On Jun 7, 2018, at 9:39 AM, Natalia Molotkova <[REDACTED]> wrote:

OK, pricing, I still can't get rate from Avis, nobody responds, still trying.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

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Good Morning!

Flight on June 10th for [REDACTED] and [REDACTED]:

OPO-PDL Depart 12:45pm arrive 2:10pm on Azores Airlines (or something similar direct) this is 113 euros

<https://goo.gl/flights/MmtqJ>

Stay at Terra Nostra Garden Hotel on Sao Miguel for 4 days June 10-14

The hotel web link:

<http://www.bensaude.pt/terranostragardenhotel/en/>

Can you send me pricing please...thanks, [REDACTED]

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