

**From:** "Natalia Molotkova" <[REDACTED]>

**To:** "[REDACTED]" <[REDACTED]>

**Subject:** Itinerary for DEMA/SONAM 20JUN18 MGCRDR

**Date:** Thu, 21 Jun 2018 17:37:03 +0000

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 US Centurion Banner

Done

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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thanks

On Jun 21, 2018, at 11:53 AM, Natalia Molotkova <[REDACTED]> wrote:

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Will credit 75.00USD.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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You're the best Natasha. You always work hard for me and I greatly appreciate it ... would be super to get Money credit if possible. It's \$25 a day

Sent from my iPhone

On Jun 20, 2018, at 5:57 PM, Natalia Molotkova <[REDACTED]> wrote:

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You did ask for two double beds, didn't say 4 people, but I offered King, I am sorry, ask them what total was for extra bed, I will reimburse, just let me know, what better - points or money. I am so sorry.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Ok. My mistake then. I don't know why i said yes to a king. I probably didn't read it through. There are 4 pp staying in the One room!

Sent from my iPhone

On Jun 20, 2018, at 5:48 PM, Natalia Molotkova <[REDACTED]> wrote:

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No, I booked king bed room. You did ask fro double bed, and I offered you King bed and you said book it. At this point I already can't tell you if they had two beds rooms available, I am sorry. I can reimburse additional fee for extra bed (with money or points), I am sorry.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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didnt' we request a double occupancy room? (2 beds? not a king room?) Sonam had to request a roll away....?

Begin forwarded message:

**From:** Sonam Dema <[REDACTED]>  
**Subject:** Re: Itinerary for DEMA/SONAM 20JUN18 MGCRDR  
**Date:** June 20, 2018 at 4:19:41 PM EDT  
**To:** [REDACTED] <[REDACTED]>

Hi [REDACTED]

We reached here in Washington and checked in the hotel...I just want to let you know that I asked for additional one mattresse as we have only one bed in the room and it's charges additional \$25 per night.

Thank you  
Sonam

On Tue, Jun 12, 2018 at 3:21 PM [REDACTED] <[REDACTED]> wrote:  
welcome!!

On Jun 12, 2018, at 3:17 PM, Sonam Dema <[REDACTED]> wrote:

Received, thank you so much [REDACTED]...

On Tue, Jun 12, 2018 at 3:04 PM [REDACTED] <[REDACTED]> wrote:

Hi Sonam! Here is your hotel confirmation. Hope you and your family have a wonderful time! Please confirm receipt. Thanks, [REDACTED]

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>

**Subject:** Itinerary for DEMA/SONAM 20JUN18 MGCRDR

**Date:** June 12, 2018 at 11:22:16 AM EDT

**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

**American Express Travel MGCRDR  
Record Locator**

**Wednesday 20 Jun 18**

### Hotel Information

Hotel	<b>KIMPTON MONACO WASHINGTON DC</b>
Address	<a href="#">700 F Street Nw</a> <a href="#">WASHINGTON DC 20004</a>
Telephone	1-202-6287177
Check In Date	Wed 20 Jun 2018
Check Out Date	Sat 23 Jun 2018
Confirmation Number	21831025
Total	USD 1453.33 May be subject to local taxes, service charges, and daily resort fees if applicable
Cancellation Policy	Cancel 3 Days Prior To Arrival
<b>Confirmed</b>	

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<http://www.adobe.com/products/acrobat/readstep.html>

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