

**From:** "Natalia Molotkova" <[REDACTED]>  
**To:** "[REDACTED]" <[REDACTED]>  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 06JUL18 [REDACTED]  
**Date:** Fri, 06 Jul 2018 18:04:01 +0000

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 US Centurion Banner

Refundable fare is 319.40 for that ticket, should I issue it refundable?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Please do refund original ticket and purchase new one way

Sent from my iPhone

On Jul 6, 2018, at 1:56 PM, Natalia Molotkova <[REDACTED]> wrote:

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OK, her original ticket from Nizhniy Novgorod to St. Petersburg was higher than one way from Moscow to St. Petersburg, we can't exchange original ticket, due to new fare has to be equal or higher, but we can refund original ticket and issue new one one way as

SU 10 08JUL SVO LED 0825A 0945A

TOTAL FARE - USD 280.40

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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You can cancel her flight July 8 from Novogord to Moscow...she will not take it. Don't cancel the flight on to St. Petersburg though as she may just take that!

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** July 2, 2018 at 1:37:43 PM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 06JUL18 [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

**American Express Travel** [REDACTED]  
**Record Locator**

**Friday 06 Jul 18**

#### Other Information

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CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

#### Other Information

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A VISA IS REQUIRED FOR ENTRY INTO RUSSIA

#### Other Information

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CITIZENS OF FRANCE- EXCEPT IF HOLDING A PRINTED OR ELECTRONIC FAN ID

#### Flight Information

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Date	06 Jul 2018
Airline	<b>Ural Airlines</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>U6 6093</b> Y Economy Class
Origin	Moscow, Domodedovo
Destination	Nizhniy Novgorod, Nizhniy Novgorod
Departing	08:10 AM
Arriving	09:15 AM
Estimated Time	1 Hr 5 Mins
Stops	Non-stop

Confirmed

Sunday 08 Jul 18

### Flight Information

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Date	08 Jul 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	████████
Flight/Class	<b>SU 1223</b>   Business Class
Origin	Nizhniy Novgorod, Nizhniy Novgorod
Destination	Moscow, Sheremetyevo
Departing	05:15 AM
Arriving	06:15 AM
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	1 Hr
Stops	Non-stop
Seats	2D

**Confirmed**

### Flight Information

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Date	08 Jul 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	████████
Flight/Class	<b>SU 10</b>   Economy Class
Origin	Moscow, Sheremetyevo
Destination	St Petersburg, Pulkovo
Departing	08:25 AM
Arriving	09:45 AM
Departure Terminal	Terminal D - Domestic/Intl
Arrival Terminal	Terminal Pulkovo 1
Estimated Time	1 Hr 20 Mins
Stops	Non-stop

**Confirmed**

#### Entry and Exit Information for Travel

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<http://www.adobe.com/products/acrobat/readstep.html>

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< [REDACTED] >

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