

**From:** [REDACTED] <[REDACTED]>  
**To:** Amex Centurian Travel <[REDACTED]>  
**Subject:** Re: Flights in Russia! Hotel (world cup stuff?)  
**Date:** Mon, 02 Jul 2018 17:09:14 +0000

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yes...craziness! thanks for hotel phone number!

On Jul 2, 2018, at 1:08 PM, Centurion Support <[REDACTED]> wrote:

US Centurion Banner

Hi..  
Sorry about that ... told you availability is changing by the minute..

Hotel Art 11 - [REDACTED]  
thanks,  
Kathy  
From Centurion Support on behalf of your Relationship Manager Natasha

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please book the business class seat for \$792.50...ugh..thanks!

On Jul 2, 2018, at 1:03 PM, Centurion Support <[REDACTED]> wrote:

can you give me the phone number to the hotel?

On Jul 2, 2018, at 12:49 PM, Centurion Support <[REDACTED]> wrote:

Hello [REDACTED]  
The 5:15am flight only has business class available on the flight to Moscow now.

- Total air reservation, including taxes and fees: \$792.50
- Ticket is refundable, changes are subject to difference in fare.

Your response is required to complete this reservation. Prices and availability are subject to change.  
Please reply to this email and provide your authorization to proceed.

Thanks,  
Kathy

From Centurion Support on behalf of your Relationship Manager Natasha

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Let me have my Russian In my office give them a call! :)  
I'll take it from here

RE the flight: please issue the below earlier flight on Sun July 8th Aeroflot 1223 and on to Aeroflot 10. The REFUNDABLE fare at \$533.70

On Jul 2, 2018, at 12:49 PM, Centurion Support <[REDACTED]> wrote:

Hi [REDACTED]  
The lady at the hotel does not speak English.  
I got an interpreter on the line (where is Natasha when I need her lol)  
and they do not do a 3rd party authorization form and the only way to book the reservation

is online.

Please let me know what you would like to do.

Thanks,

Kathy

From Centurion Support on behalf of your Relationship Manager Natasha

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Ok. Let me ask her.

Sent from my iPhone

On Jul 2, 2018, at 12:05 PM, Centurion Support <[REDACTED]> wrote:

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Hello [REDACTED]

That flight is showing sold out for me on the first leg.

I did find an earlier flight on July 8th

**Sun 08 Jul - Aeroflot 1223**

Departing: Nizhny Novgorod Strigino International Airport, Nizhniy Novgorod (GOJ) at 5.15am

Arriving: Moscow Sheremetyevo Airport, (SVO) at 6.15am

**Sun 08 Jul - Aeroflot 10**

Departing: Moscow Sheremetyevo Airport, (SVO) at 8.25am

Arriving: Pulkovo Airport, St. Petersburg (LED) at 9.45am

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$470.70
- Ticket is non-refundable, 2300 RUB change penalty applies plus difference in fare

OR

- Total air reservation, including taxes and fees: \$533.70
- Ticket is refundable, changes are subject to difference in fare.

Please reply to this [REDACTED] and provide your authorization to proceed.

I will check with the hotel to see if they do 3rd party credit card authorization form.

Thanks,

Kathy

From Centurion Support on behalf of your Relationship Manager Natasha

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yes, please call and ask them to send a 3rd party Credit Card Authorization form!...it would be 2 nights if we can't get her out on July 7 (I just sent you an Aeroflot flight to try...)

On Jul 2, 2018, at 11:38 AM, Centurion Support <[REDACTED]> wrote:

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[REDACTED] says she sees an Aeroflot flight departing on July 7 at 18:40 from GOJ arrive SVO 19:50 then connect to Aeroflot at 21:00 from SVO and on to LED St. Petersburg arriving 22:20...do you see this flight?

On Jul 2, 2018, at 11:00 AM, Centurion Support <[REDACTED]> wrote:

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Hello [REDACTED]

I do see availability online. They are not in my system , however, I can call to confirm.

Would she need 2 nights?

Thanks,

Kathy

From Centurion Support on behalf of your Relationship Manager Natasha

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good point!

Can you check Hotel Art 11 (ulitsa Politekhnikeskaya 30, Nizhny, Novgorod) [REDACTED] believes they have availability...

On Jul 2, 2018, at 11:00 AM, Centurion Support <[REDACTED]> wrote:

Hi [REDACTED]

Of course, I will place the flights on hold.

I can keep checking...you know as the teams lose, the fans go home.

Thanks,

Kathy

From Centurion Support on behalf of your Relationship Manager Natasha

Hi Kathy! Its so crazy over there...! Please HOLD both of these flights for [REDACTED] [REDACTED]! I want to make sure I can find her an Airbnb! appreciate it

On Jul 2, 2018, at 9:38 AM, Centurion Support <[REDACTED]> wrote:

Hello [REDACTED]

Good Morning.

The flight on Siberia Air is sold out.

I have a seat available on Ural airlines

**Fri 06 Jul - Ural Airlines 6093**

Departing: Domodedovo Airport, Moscow (DME) at 8.10am

Arriving: Nizhny Novgorod Strigino International Airport, Nizhny Novgorod (GOJ) at 9.15am

- Total air reservation, including taxes and fees: \$641.20 business class or \$259.20 economy
- Ticket is refundable - changes are subject to difference in fare.

I do not have any hotel availability at all.

No flights to St. Petersburg on July 7th either.

First available flight is July 8

**Sun 08 Jul - Aeroflot 1229**

Departing: Nizhny Novgorod Strigino International Airport, Nizhny Novgorod (GOJ) at 8.05am

Arriving: Moscow Sheremetyevo Airport, (SVO) at 9.05am

**Sun 08 Jul - Aeroflot 14**

Departing: Moscow Sheremetyevo Airport, (SVO) at 10.55am

Arriving: Pulkovo Airport, St. Petersburg (LED) at 12.15pm

- Total air reservation, including taxes and fees: \$904.30 business class .
- Ticket is refundable - changes are subject to difference in fare.

Your response is required to complete this reservation. Prices and availability are subject to change.

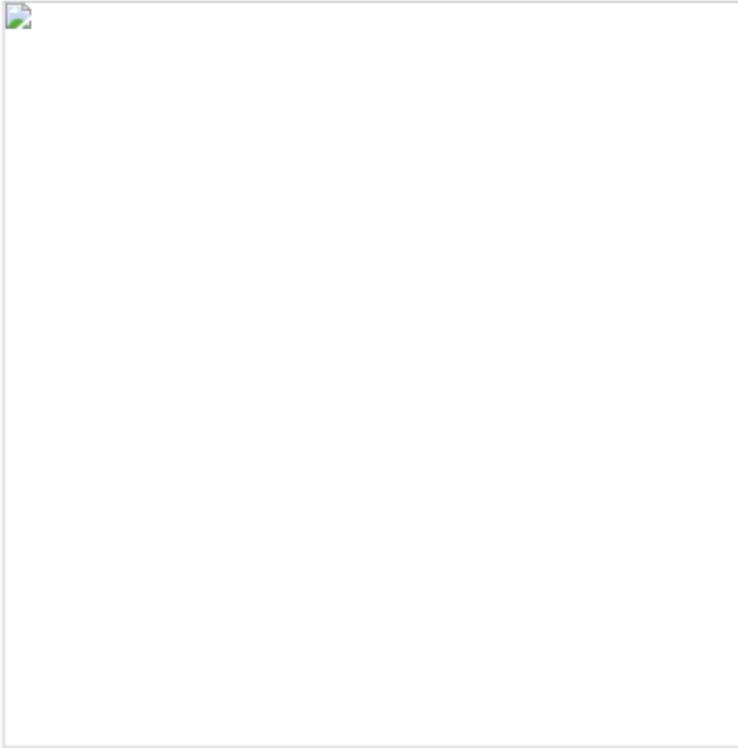
Please reply to this email and provide your authorization to proceed.

Thanks,

Kathy

From Centurion Support on behalf of your Relationship Manager Natasha

Good morning. Can we please book this one way coach ticket from Moscow to Nijni on Siberia Air S7 for [REDACTED] [REDACTED] July 6th? (If this not available something similar please). We need a hotel for one Night and then a Flight on July 7 to St Petersburg. [REDACTED] [REDACTED] is in our profile. Thank you! [REDACTED]



I ll need an hotel for one night from 06 th to 07th in Nijni . Then on 07th fly to Saint Petersburg  
Envoyé de mon iPhone



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