

From: [REDACTED] <[REDACTED]>

To: Centurion Support <centurionsupport@centurion.com>

Subject: Re: Attn: Kathy Herauf-Ticket to Finland and hotel stay

Date: Sat, 21 Jul 2018 21:38:19 +0000

Can you give me the price of the flights fully refundable and non refundable. Can you tell if they are wide open or not?

Sent from my iPhone

On Jul 21, 2018, at 4:31 PM, Centurion Support <centurionsupport@centurion.com> wrote:

 US Centurion Banner

Hi [REDACTED]

Sure, I will send it to you now.

Looks like you might have to book it online.

Thanks,

Kathy

From Centurion Support on behalf of your Relationship Manager Natasha

Ok. Thanks on all. Can you send the flight itinerary to me? I will need to take care of the hotel myself it sounds like.

Sent from my iPhone

On Jul 21, 2018, at 4:13 PM, Centurion Support <centurionsupport@centurion.com> wrote:

Hi Kathy. Can you send me this itinerary? Were you able to book hotel ?

Sent from my iPhone

On Jul 21, 2018, at 2:12 PM, Centurion Support <centurionsupport@centurion.com> wrote:

Hi [REDACTED]

I'm sorry, I should have known that she was a female. I do have the reservation on hold

We can hold until July 23 at 11:59pm

I just called the hotel back because I did not receive their email.

She said she will try again. She also advised we would have to do a wire transfer or book online thru their website,

which we can not do.

I will send you the rate , for some reason they won't quote over the phone either.

Thanks,

Kathy

From Centurion Support on behalf of your Relationship Manager Natasha

Hi Kathy!! [REDACTED] is a female! Her P# is [REDACTED]. [REDACTED]. She needs this Flight reserved so she can get her Visa. Her appt is Aug 1. Please only HOLD (reserve) the flight and let me know when the hold expires. OK on getting back to me on rate but do go ahead and reserve the room as she is concerned the hotel will sell out. Thanks

Sent from my iPhone

On Jul 21, 2018, at 2:12 PM, Centurion Support <centurionsupport@centurion.com> wrote:

Hello [REDACTED],

I do have the flights available .

He will need a Visa for Finland.

Do you have his passport number? They do need this information in the reservation.

You can send me the number if you have it with expiration date.

Don't put the word "passport" in front of the number or my system will block it.

You can also call me.

Sun 02 Sep - Finnair 6

Departing: New York John F Kennedy Airport, (JFK) at 5.40pm

Arriving: Helsinki Vantaa Airport, (HEL) at 8.50am

Mon 10 Sep - Finnair 5

Departing: Helsinki Vantaa Airport, (HEL) at 2.10pm

Arriving: New York John F Kennedy Airport, (JFK) at 3.50p

- Total air reservation, including taxes and fees: \$636.41 economy class.
- Ticket is non-refundable, \$275 change penalty applies plus difference in fare

The hotel has a studio room available.

She is going to email me the pricing because reservations is closed.

I will let you know the rate when she sends to me.

Your response is required to complete this reservation. Prices and availability are subject to change. Please reply to this email and provide your authorization to proceed.

Thanks,

Kathy

From Centurion Support on behalf of your Relationship Manager Natasha

Hi Kathy we need to reserve the below ticket for [REDACTED].

finnair , direct flight from jfk to Helsinki and back to jfk .

From jfk on sun sept 2nd - At 5:40pm arriving to Helsinki on Monday 3rd at 8:50am

[till mon sept 10th](#) from Helsinki Vantaa
[At 2:10pm](#) arriving to jfk [3:50pm Monday](#) .

██████ is Russian with Russian passport. Birthday is ██████████.

Book one the below hotel in Hamina, sept [mon 3rd till Thur sept 6th](#) .

The name of hotel is

"Hamina Bastion apartments" ,

address :

Pikkuymyrakatu 10, 49400 hamina , Finland. A regular room, king bed is fine. Please let me know price.

Thanks. ████████ (authorized user on Jeffrey Epstein's card)

Sent from my iPhone

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