

From: "Natalia Molotkova" <[REDACTED]>

To: "[REDACTED]" <[REDACTED]>

Subject: ARM-EPSTEIN/JEFFREY - CHANGES [REDACTED] [REDACTED]

Date: Sun, 09 Sep 2018 20:31:44 +0000

 US Centurion Banner

I am currently not in the office, will be back on Monday September 10th at 9:00AM EST. If you need immediate assistance, you can call [REDACTED] or email [REDACTED]

Kindest regards,

Natalia Molotkova
[REDACTED]

thank you!

Hi [REDACTED],

Good evening. Just wanted to followup with you regarding the Aeroflot ticket for Ms. [REDACTED].

I was able to use the ticket toward the one way fare, however, it had to be toward a higher priced ticket.

I voided the exchange you did earlier this morning.

So the new add collect amount from the original was \$175.66

Enjoy your evening,
Kathy

From Centurion Support on behalf of your Relationship Manager Natasha

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