

From: [REDACTED] >
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: COMPLETED / ARM - Ticket Submitted to Exchange record [REDACTED]
Date: Sun, 09 Sep 2018 22:45:40 +0000

Great! thank you!

On Sep 9, 2018, at 6:05 PM, Centurion Support <[REDACTED]> wrote:

US Centurion Banner

Hey [REDACTED],

The ticket for [REDACTED] will be an even exchange due to the class of service needing to be the exact same or higher. with it being exact same it will be no extra charge for the ticket but there will be \$41.00 change penalty.

Thanks,

Oliverus

From Centurion Support on behalf of your Relationship Manager Natalia

I have All now!! Thanks so much.

Sent from my iPhone

US Centurion Banner

Dear [REDACTED]:

Record [REDACTED] for [REDACTED]

Return flight was changed to Sep.12, same flight/time, and ticket was submitted for exchange with an add collect of \$317.30.00 as authorized and you will get the updated itinerary and invoice shortly.

The other 2 records were already exchanged and you should have the update itineraries and invoices in your mailbox.

Please let us know if there is anything else we can do to assist.

Regards,

Yami

From Centurion Support on behalf of your Relationship Manager Natalia Molotkova

Please issue All as below stated. Thanks

Sent from my iPhone

US Centurion Banner

Dear [REDACTED]:

Your response is required to complete this reservation. Prices and availability are subject to change.

Per our phone conversation, below are the details of the reservations submitted for exchange and the quote to change the 3rd one.

Record [REDACTED] for [REDACTED]

Outbound flight was changed to Sep.13, same flights/times, and tickets was exchanged* for an add collect of \$73.20 as authorized. Return flight was changed to Sep.15, same flight/time, and ticket was exchanged for an add collect of \$2.30 as authorized.

Record [REDACTED] for [REDACTED]

Return flight was changed to Sep.13, same flight/time, and ticket was exchanged for an add collect of \$41.00 as authorized.

Record [REDACTED] for [REDACTED]

Our Rate Desk just provided below quote to change the return to Sep.12, same flight/time and keeping the same outbound:

Tue 11 Sep - Aeroflot 261 - Economy - 3h 55m

Departing: Moscow Sheremetyevo Airport, (SVO) at 6.00pm
Arriving: Paris Charles de Gaulle Airport, (CDG) at 8.55pm

Wed 12 Sep - Aeroflot 3003 - Economy - 3h 35m

Departing: Paris Charles de Gaulle Airport, (CDG) at 7.30pm
Arriving: Moscow Sheremetyevo Airport, (SVO) at 12.05am

- Total air reservation, including taxes and fees: \$793.34.
- Ticket is non-refundable, \$35.00 change/cancel penalty applies plus difference in fare

New Fare..... \$793.34
Original Fare..... - ~~\$517.04~~
Fare Difference.. \$276.30
Change fee..... + \$ 41.00
Add Collect..... \$317.30 to exchange the ticket

Please reply to this email and provide your authorization to proceed.

Regards,

Yami

From Centurion Support on behalf of your Relationship Manager Natalia Molotkova



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Yami

From Centurion Support on behalf of your Relationship Manager Natalia Molotkova



Thank you for your email. I am currently out of the office.

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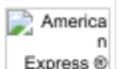
From Centurion Support on behalf of your Relationship Manager Natalia Molotkova

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