

**From:** [REDACTED] <[REDACTED]>  
**To:** Amex Centurian Travel <[REDACTED]>  
**Subject:** Re: Ticket Exchange for [REDACTED]  
**Date:** Mon, 10 Sep 2018 01:34:11 +0000

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Hi Oliverus...I received [REDACTED] but not [REDACTED] to receive soon...  
(Rec. [REDACTED])  
[REDACTED]

On Sep 9, 2018, at 8:16 PM, Centurion Support <[REDACTED]> wrote:

US Centurion Banner

Hey [REDACTED]

You should be getting the emails for exchanged tickets if you havent received them yet.

Thanks Oliverus

From Centurion Support on behalf of your Relationship Manager.

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Ok, please do issue the exchange for the ticket with the change in price of \$123.00. thanks.

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Good day [REDACTED]

The airline as i expected wont allow a change in cabin from Business to Economy on the flight to Prague and Paris. the difference in fare to change those flights is \$123.00.  
There is no change fee and then the flight back to Kiev there isnt a diff in fare or charge to change it to the 14th. Please let me know if you would like me to do the exchange

Thanks,

Oliverus

From Centurion Support on behalf of your Relationship Manager Natalia

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