

**From:** [REDACTED] <[REDACTED]>  
**To:** Russiantrains Support <[REDACTED]>  
**Cc:** [REDACTED] <[REDACTED]>, Bella Klein <[REDACTED]>  
**Subject:** Re: Please CANCEL Tickets order #RT-201809-131015  
**Date:** Mon, 24 Sep 2018 22:12:18 +0000

---

Thank you so very much Viktoria. We will purchase the exact tickets we need tomorrow ! [REDACTED]

Sent from my iPhone

On Sep 24, 2018, at 5:47 PM, Russiantrains Support <[REDACTED]> wrote:



Viktoria Kostuchenko

Dear [REDACTED],

Thank you for taking time to contact us.  
I would like to confirm that your order has been cancelled and refund has been processed. Money will reach your account within a few business days.

In case you need any further help, please, do not hesitate to contact us and we will be glad to assist you.

Best regards,

---

Viktoria Kostuchenko  
Customer Support Specialist  
[Russiantrains.com](http://Russiantrains.com)

 Russiantrains.com logo

[View thread history](#)



Please note, this email and any files attached with it are confidential and intended solely for the individual named. If you received this communication by mistake, please don't forward it to anyone else, please erase all copies and attachments, and please let the sender know that it went to the wrong person.

EFTA00482046