

From: "Natalia Molotkova" <[REDACTED]>
To: "[REDACTED]" <[REDACTED]>
Subject: Itinerary for [REDACTED] 06OCT18 [REDACTED]
Date: Fri, 12 Oct 2018 15:28:53 +0000

 US Centurion Banner

And that is GREAT news, actually, I am glad they could go.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

oh! you are back today! that's right! yea!!
we wound up NOT canceling...all fine! thanks

Sorry, [REDACTED], wasn't here, was gone for a week, did you get help on it?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Thank you for your email. I am currently out of the office.

unbelievable. I am being told to cancel the whole Disney trip...I know we are within cancellation , but could you ask the hotel if we can cancel?!

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Subject: Itinerary for [REDACTED] 06OCT18 [REDACTED]

Date: October 4, 2018 at 12:37:26 PM EDT

To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel
Record Locator

[REDACTED]

Saturday 06 Oct 18

Hotel Information

Hotel	FOUR SEASONS WALT DISNEY WORLD
Address	10100 Dream Tree Blvd ORLANDO FL 32836
Telephone	1-407-3137777
Check In Date	[REDACTED]
Check Out Date	[REDACTED]
Confirmation Number	[REDACTED]
Base Rate	USD 949.00 / per night May be subject to local taxes, service charges, and daily resort fees if applicable
Cancellation Policy	Cancel 5 Days Prior To Arrival

Confirmed

Entry and Exit Information for Travel

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If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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