

From: "Natalia Molotkova" <[REDACTED]>

To: "[REDACTED]" <[REDACTED]>

Cc: "[REDACTED]" <[REDACTED]>

Subject: Help! Can we get some money back from Four Seasons?

Date: Tue, 16 Oct 2018 16:09:36 +0000

 US Centurion Banner

I am really sorry.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thank you for trying

I spoke to accounting - per their policy - no show - no refunds. I am sorry.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok, darn...let me know...hoping we can get one night back!

I doubt it, it was not even cancellation, it was no show, will try, but have a feeling answer will be no.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...As it turns out, [REDACTED] did NOT go on the Disney trip....would it be possible to see if we can get some money back? Jeffrey is looking very closely at all his Amex charges and saw we were charged for the hotell...I don't know how many nights we were charged for but could you see what you can do for us?

American Express Travel [REDACTED]
Record Locator

Saturday 06 Oct 18

Hotel Information

Hotel	FOUR SEASONS WALT DISNEY WORLD
Address	10100 Dream Tree Blvd ORLANDO FL 32836
Telephone	1-407-3137777
Check In Date	Sat 06 Oct 2018
Check Out Date	Mon 08 Oct 2018
Confirmation Number	[REDACTED]
Base Rate	USD 949.00 / per night May be subject to local taxes, service charges, and daily resort fees if applicable
Cancellation Policy	Cancel 5 Days Prior To Arrival

Confirmed

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