

From: Andrew <[REDACTED]>
To: Lesley Groff <[REDACTED]>
Cc: Ossa Properties Barrett Anthony <[REDACTED]>, merwin dela cruz <[REDACTED]>
Subject: Re: Apt 8A roaches
Date: Wed, 17 Oct 2018 15:09:07 +0000

Your welcome

Sent from my iPhone

> On Oct 17, 2018, at 11:05 AM, Lesley Groff <[REDACTED]> wrote:

>

> super!...and lets keep 8A on a consistent schedule with the exterminator...every 2 weeks?...
> thanks on investigating toilet prob!

>

>> On Oct 17, 2018, at 10:59 AM, Andrew <[REDACTED]> wrote:

>>

>> Hello. I will have the exterminator treat the apartment today. I will also look
>> further into the toilet problem.

>>

>> Sent from my iPhone

>>

>>> On Oct 17, 2018, at 8:27 AM, Lesley Groff <[REDACTED]> wrote:

>>>

>>> Thank you!

>>>

>>> Sent from my iPhone

>>>

>>>> On Oct 17, 2018, at 8:00 AM, ANTHONY BARRETT <[REDACTED]> wrote:

>>>>

>>>> I will follow up with Andrew today

>>>>

>>>> Anthony Barrett

>>>>

>>>>

>>>>> On Oct 17, 2018, at 7:18 AM, Lesley Groff <[REDACTED]> wrote:

>>>>>

>>>>> God morning. Will the exterminator go to 8A today? The code is 1008. No one is staying
>>>>> there. We also need to replace the toilet. Please let me know when this can happen. Thanks.

Lesley

>>>>>

>>>>> Sent from my iPhone

>>>>>

>>>>>> On Oct 15, 2018, at 9:50 AM, Andrew <[REDACTED]> wrote:

>>>>>>

>>>>>> Hello. I will fill up with the exterminator. He is scheduled for Wednesday but I
>>>>>> am trying to get him here sooner.

>>>>>> Thank you

>>>>>>

>>>>>> Sent from my iPhone

>>>>>>

>>>>>>> On Oct 15, 2018, at 7:29 AM, Lesley Groff <[REDACTED]> wrote:

>>>>>>>

>>>>>>> Thank you I appreciate it. For some reason 8a just tends to be not good regarding
>>>>>>> roaches. While other apartment seem to be fine. Just very odd. Makes me not want to use
>>>>>>> apartment 8A

>>>>>>>

>>>>>>> Sent from my iPhone

>>>>>>>

>>>>>>> On Oct 15, 2018, at 7:18 AM, ANTHONY BARRETT <[REDACTED]> wrote:
>>>>>>>

>>>>>>> We have the exterminator at the building every two weeks. We try to get access to
as many apartments as possible. I will have Andrew schedule with Merlin to make sure all
apartments are on the list.

>>>>>>>

>>>>>>> Anthony Barrett

>>>>>>>

>>>>>>>

>>>>>>> On Oct 15, 2018, at 7:05 AM, Lesley Groff <[REDACTED]> wrote:

>>>>>>>

>>>>>>> Apt 8A has A horrendous problem with roaches. We just had a guest depart saying it
was the most disgusting apartment she's ever stayed in. Please may we have the exterminator
there soon? Is there a reason this apartment seems to be worse than the others? I really
don't know what to do. Jeffrey is not happy. Thanks. Lesley

>>>>>>>

>>>>>>> Sent from my iPhone

>>>>>>>

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