

From: Lesley Groff <[REDACTED]>
To: Ossa Properties Barrett Anthony <[REDACTED]>
Cc: Andrew Superintendent <[REDACTED]>, merwin dela cruz <[REDACTED]>
Subject: Re: Apt 8A roaches
Date: Mon, 22 Oct 2018 18:18:17 +0000

Hello all...we had another guest over the weekend leave due to roaches! Jeffrey is not happy and wants the problem resolved...Can we get an exterminator every 2 weeks for our guest apartments? 10B had dead and alive roaches. Our guest checked in to a hotel. I realize it is a hard problem to deal with...do they leave roach traps? (which is never attractive but maybe they can be more hidden) Let me know your thoughts/ideas. thanks.

> On Oct 17, 2018, at 8:00 AM, ANTHONY BARRETT <[REDACTED]> wrote:

>

> I will follow up with Andrew today

>

> Anthony Barrett

>

>

>> On Oct 17, 2018, at 7:18 AM, Lesley Groff <[REDACTED]> wrote:

>>

>> God morning. Will the exterminator go to 8A today? The code is 1008. No one is staying there. We also need to replace the toilet. Please let me know when this can happen. Thanks. Lesley

>>

>> Sent from my iPhone

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>>> On Oct 15, 2018, at 9:50 AM, Andrew <[REDACTED]> wrote:

>>>

>>> Hello. I will fill up with the exterminator. He is scheduled for Wednesday but I am trying to get him here sooner.

>>> Thank you

>>>

>>> Sent from my iPhone

>>>

>>>> On Oct 15, 2018, at 7:29 AM, Lesley Groff <[REDACTED]> wrote:

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>>>> Thank you I appreciate it. For some reason 8a just tends to be not good regarding roaches. While other apartment seem to be fine. Just very odd. Makes me not want to use apartment 8A

>>>>

>>>> Sent from my iPhone

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>>>>> On Oct 15, 2018, at 7:18 AM, ANTHONY BARRETT <[REDACTED]> wrote:

>>>>>

>>>>> We have the exterminator at the building every two weeks. We try to get access to as many apartments as possible. I will have Andrew schedule with Merlin to make sure all apartments are on the list.

>>>>>

>>>>> Anthony Barrett

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>>>>>> On Oct 15, 2018, at 7:05 AM, Lesley Groff <[REDACTED]> wrote:

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>>>>>> Apt 8A has A horrendous problem with roaches. We just had a guest depart saying it was the most disgusting apartment she's ever stayed in. Please may we have the exterminator there soon? Is there a reason this apartment seems to be worse than the others? I really don't know what to do. Jeffrey is not happy. Thanks. Lesley

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>>>>>> Sent from my iPhone

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