

From: [REDACTED] <[REDACTED]>

To: Amex Centurian Travel <[REDACTED]>

Subject: Hotel in Florence Nov. 4-7 for [REDACTED] and her mom

Date: Wed, 31 Oct 2018 13:29:55 +0000

Hi Natasha...we need a hotel room in Florence NOV. 4-7 for [REDACTED] and her mom...[REDACTED] had found Florence Palazzo Alfieri hotel but I just looked and there is no availability for their dates. Can you please find something similar in the same area for them? We will need a 3rd party credit card form also.