

From: Lesley Groff <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: CANCEL tiket= SDNTIS
Date: Thu, 08 Nov 2018 19:12:36 +0000

yes please!
let me know if I have money toward future travel since return in non refundable

On Nov 8, 2018, at 1:54 PM, Natalia Molotkova <[REDACTED]> wrote:

US Centurion Banner

Ok, Air France ticket is refundable, but return is non refundable, still OK to cancel?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha ...we need to cancel this ticket for [REDACTED]...I worry she may have checked in...let me know

[View your Trips](#)

American Express Travel [REDACTED]
Record Locator

Friday 09 Nov 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

A VISA IS REQUIRED FOR ENTRY INTO FRANCE

Other Information

CITIZENS OF RUSSIAN FEDERATION- SCHENGEN VISA

Flight Information

Date	09 Nov 2018
Airline	Air France
Airline Record Locator	[REDACTED]
Flight/Class	AF 1321 H Economy Class
Origin	Tel Aviv Yafo, Ben Gurion Intl
Destination	Paris, Charles De Gaulle
Departing	07:30 AM
Arriving	11:40 AM
Departure Terminal	Terminal T3
Arrival Terminal	Terminal 2 E
Estimated Time	5 Hrs 10 Mins
Stops	Non-stop

Confirmed

Saturday 10 Nov 18

Flight Information

Date	10 Nov 2018
Airline	Turkish Airlines
Airline Record Locator	RGVSRE
Flight/Class	TK 1822 T Economy Class
Origin	Paris, Charles De Gaulle
Destination	Istanbul, Ataturk
Departing	11:20 AM
Arriving	04:40 PM
Departure Terminal	Terminal 1
Arrival Terminal	Terminal International
Estimated Time	3 Hrs 20 Mins
Stops	Non-stop

Confirmed

Flight Information

Date	10 Nov 2018
Airline	Turkish Airlines
Airline Record Locator	RGVSRE
Flight/Class	TK 788 T Economy Class
Origin	Istanbul, Ataturk
Destination	Tel Aviv Yafo, Ben Gurion Intl
Departing	06:15 PM
Arriving	07:15 PM
Departure Terminal	Terminal International
Arrival Terminal	Terminal T3
Estimated Time	2 Hrs
Stops	Non-stop

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers

and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

