

From: Lesley Groff <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Yulia s family. Can you check the flight ? We are worried not 5 seats
Date: Tue, 04 Dec 2018 21:45:57 +0000

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] family she is questioning? I worry the flight does not have enough seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below. Thank you!

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff <[REDACTED]>
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults +1 bed for a teenage kid
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets for my family..
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I hope there is anything you (or travel agent could do?)

Thank you very much for your help!

On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

Sent from my iPhone

On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

Hi Les!

I would also need help with the hotel in Minsk for my family..

who should I talk to and what info should I provide?

On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling the hotel reservation you had in Milan. I have her working on the new dates and hotel for you now. She is on it.

Sent from my iPhone