

From: [REDACTED] >
To: Apple Contact <uppereastsidebusiness@apple.com>
Cc: Rich Kahn <[REDACTED]>, merwin dela cruz <[REDACTED]>
Subject: Attn: Martin- Your order is on its way.
Date: Thu, 13 Dec 2018 19:44:48 +0000

Hi Martin...we need to return the watch for Emma Rod Larsen...she is a recipient in London and I placed the watch order for her on the UK website. Our man, Merwin tried to return today but was not able to. Can you help? Lesley

Begin forwarded message:

From: Merwin Dela cruz <[REDACTED]>
Subject: Re: Your order is on its way.
Date: December 13, 2018 at 2:37:58 PM EST
To: [REDACTED] >

Hi Les,
The store will not take the watch back. It has to return to sender.

Thanks

On Dec 12, 2018, at 11:13 AM, [REDACTED] > wrote:

Begin forwarded message:

From: Apple Store <shipment_notification_retail_business_US@orders.apple.com>
Subject: Your order is on its way.
Date: December 6, 2018 at 12:32:23 AM EST
To: [REDACTED]
Cc: uppereastsidebusiness@apple.com, uppereastsidebusiness@apple.com



Apple Retail for Business

Shipping Notification

Order number:
2842672837

Date ordered:
December 04, 2018

Bill to:
HBRK ASSOCIATES INC
HBRK ASSOCIATES INC
575 LEXINGTON AVE FL 4

Ship to:
Emma Rod Larsen
HBRK ASSOCIATES INC
c/o Jeffrey Epstein
9 East 71st Street

NEW YORK NY 10022-6146
USA

NEW YORK NY 10021-4102
USA

Ship Date: Dec 06, 2018
Shipping Method: Standard Shipping
Delivery Reference Number: 8595072891

Carrier Tracking Number : [1ZA437506720439070](#)

Visit [Order Status](#) to view your order details.

Product / Description	Quantity
Apple Watch Series 4 GPS + Cellular, 40mm Space Gray Aluminum Case with Black Sport Band MTUG2LL/A	1

If you have any questions concerning your order, please contact your Business Team.

Apple, Upper East Side
940 Madison Avenue
New York, New York 10021
[REDACTED]
1-646-3432703

Frequently Asked Questions

What if I will not be available to receive my shipment?

Most of our shipments contain valuable items, so our carriers are required to obtain a signature upon delivery. However, orders delivered by Postal Service do not require a signature. If you are unable to sign for delivery, the carrier will leave a calling card. You can then contact the carrier directly to schedule a new delivery appointment or alternatively amend your delivery address.

For more information about Apple's delivery options, visit online [Help](#).

How do I track my shipment?

Visit online [Order Status](#) to view the most up-to-date status of your order. If you ordered multiple items, you may receive separate shipments with no additional shipping charges. For more information about shipping or returns, please visit online [Help](#).

You can also contact your Business Team with any questions.

Copyright © 2018 Apple Inc. All rights reserved.

[Terms of Use](#) | [Privacy Policy](#) | [Sales and Refunds](#)