

**From:** "Natalia Molotkova" <[REDACTED]>  
**To:** "[REDACTED]" <[REDACTED]>  
**Subject:** Ticket for [REDACTED]  
**Date:** Mon, 04 Mar 2019 17:15:17 +0000

---

 US Centurion Banner

Send me her new passport, once she has one.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$4515.00 (\$2083.80 - card, 243 120 American Express points, points are nonreversible).
- Ticket is refundable, cancellation penalty of \$311.00 will apply; changes are subject to difference in fare plus \$211.00 change fee.

• **Thu, 7 Mar - Swiss Intl Air Lines 160 - Business - 11h 55m**

Departing: Zurich Airport (ZRH) at 1:00 pm  
Arriving: Tokyo Narita Airport (NRT) at 8:55 am

• **Thu, 5 Sep - Swiss Intl Air Lines 161 - Economy - 12h 25m**

Departing: Tokyo Narita Airport (NRT) at 10:10 am  
Arriving: Zurich Airport (ZRH) at 3:35 pm

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

---

YES! OK to issue as you say below. thanks

---

OK, with return light in coach, round trip fare is \$4515.00 (business outbound), round trip coach is \$2083.80. So you can pay 2083.80 in money and difference in fare with business of \$2431.20 with points (243 120 points and 20% back). OK to issue that way?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

---

also, [REDACTED] applied and will receive a NEW PASSPORT this Wed. March 6...so please don't use her credentials she has now...(birthday and name all the same of course)

---

I think a coach return is best. choose a date that is least expensive

---

She needs to check travel requirements for her citizenship with Japanese consulate.

We can book return in coach, if she is defiantly not taking it, to have the fare down, it is up to you.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

---

thank you...she is heading to Tokyo for an internship that ends Aug. 31. however she is not sure she will go back to Zurich. Do we purchase a round trip? or leave it one way? I am not sure about customs and don't want her to have an issue. We could book any date after Aug. 31 for a return but would want to be able to cancel with no fee if possible.

---

One way coach fare is \$1702.70. One way business class fare is \$4480.90. So you can pay difference in fare with points.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

---

On it.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

---

Hi Natasha. We need a ticket for [REDACTED] from Zurich to Tokyo on Thursday March 7 on Swiss Air departing at 1pm arriving non stop to Tokyo at 8:55am on March 8. I am trying to find out when her return is...

Jeffrey wants us to upgrade her ticket to biz class with points.

---

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

