

From: Lesley Groff <[REDACTED]>
To: Karyna Shuliak <[REDACTED]>
Subject: Re: ARM-Shuliak/Karyna -Air France 17FEB19 & American Airlines 19FEB19 CDG-MIA - Record - UFHHQF
Date: Wed, 03 Apr 2019 22:31:04 +0000

Great. Thanks

Sent from my iPhone

On Apr 3, 2019, at 6:29 PM, Karyna Shuliak <[REDACTED]> wrote:

Hi Lesley,

This is the email regarding the ticket credit I was talking about.

Thank you.

Karyna

Begin forwarded message:

From: Centurion Support <[REDACTED]>
Date: February 16, 2019 at 8:09:14 PM EST
To: [REDACTED]
Subject: ARM-Shuliak/Karyna -Air France 17FEB19 & American Airlines 19FEB19 CDG-MIA - Record - UFHHQF
Reply-To: Centurion Support <[REDACTED]>

US Centurion Banner

American Express Document Reference Number [190217-001094](#)
American Express Record Locator UFHHQF
Air France Ticket Number 0577245969165 / Remaining Value Expires February 9, 2020
American Airlines Ticket Number 0017251014265 , Ticket Issued 16FEB19/ Ticketed & Confirmed

Karyna,

Thank you for contacting Centurion services it was a pleasure speaking with you today. Pursuant to our conversation I wanted to provide you with a brief recap of our conversation and what to expect new when you are ready to use the Air France ticket.

When you are ready to use the Air France ticket number 0577245969165 "anywhere Air France flies" please contact our office and reference American Express file number [190217-001094](#) along with American Express Record Locator UFHHQF. Per Air France fare rules you will still need to pay the \$300.00 change fee plus difference in fare. This ticket will expire on February 9, 2020 . Travel must be completed by February 9, 2020 per Brandon with Air France or the ticket will be voided with no refunds issued.

You are confirmed on American Airlines flight 63 on February 19, 2019 leaving Paris , CDG at 11:10am and arriving into MIA, Miami 3:25pm. Your ticket number for this flight is 0017251014265. Natasha or one of our team members are happy to assist you with using membership reward points to offset some or all of the cost of

the American Airlines ticket if you desire please advise if this is required, we spoke brief about this today on the phone.

In conclusion, if you need to call about this matter please reference American Express document reference number **190217-001094**. Doing so will allow any Centurion Relationship Associate access to this email/file notes.

Kind Regards,

Harrison Berrier
Associate Relationship Manager/Centurion
From Centurion Support on behalf of your Relationship Manager Natalia X. Molotkova

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