

From: "Natalia Molotkova" <[REDACTED]>
To: "[REDACTED]" <[REDACTED]>
Subject: [REDACTED]
Date: Thu, 11 Apr 2019 20:48:57 +0000

US Centurion Banner

Just did. Done, email on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Super. Thanks. Rush exchange is you can. He is all over me

Sent from my iPhone

On Apr 11, 2019, at 4:40 PM, Natalia Molotkova <[REDACTED]> wrote:

US Centurion Banner

Here is the disclosure, you agreed for exchange. No need fro upgrade, original ticket was issued in business.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

thanks you for voiding Jet Blue.
Please purchase ticket as shown below. thanks

On Apr 11, 2019, at 1:47 PM, Natalia Molotkova <[REDACTED]> wrote:

US Centurion Banner

OK, Jet Blue ticket is voided.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$0.00 (even exchange).
- Ticket is refundable, changes are subject to difference in fare.
- **Tue, 16 Apr - Aeroflot 103 - Business - 9h 25m**
Departing: New York John F Kennedy Airport, (JFK) at 7:20 pm
Arriving: Moscow Sheremetyevo Airport (SVO) at 11:45 am (on the 17 Apr)

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

do exchange on the ticket instead! I forgot it was partially used! thanks.

-ticket NY to Moscow for [REDACTED] was fully refundable I bought with Harrison last night. Can we void entire ticket including the Jet Blue she will not use. Then buy new Aeroflot Took it in economy flex price tag? The flight looks fine

Ticket, you issued last night, was exchange, so I can do partial refund, if any left (you know how it is with partially used tickets, they will reprise it as one way and refund the rest, if there is anything left), or exchange existing. You still want to cancel partially use ticket and issue FLEX fare in coach?

Ticket on Jet Blue was issued yesterday, so yes, will void it.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



OK, Jet Blue ticket is voided.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$0.00 (even exchange).
- Ticket is refundable, changes are subject to difference in fare.

• **Tue, 16 Apr - Aeroflot 103 - Business - 9h 25m**

Departing: New York John F Kennedy Airport, (JFK) at 7:20 pm

Arriving: Moscow Sheremetyevo Airport (SVO) at 11:45 am (on the 17 Apr)

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

do exchange on the ticket instead! I forgot it was partially used! thanks.

-ticket NY to Moscow for [REDACTED] was fully refundable I bought with Harrison last night. Can we void entire ticket including the Jet Blue she will not use. Then buy new Aeroflot Took it in economy flex price tag? The flight looks fine

Ticket, you issued last night, was exchange, so I can do partial refund, if any left (you know how it is with partially used tickets, they will reprise it as one way and refund the rest, if there is anything left), or exchange existing. You still want to cancel partially use ticket and issue FLEX fare in coach?

Ticket on Jet Blue was issued yesterday, so yes, will void it.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



Here is the disclosure, you agreed for exchange. No need fro upgrade, original ticket was issued in business.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

thanks you for voiding Jet Blue.
Please purchase ticket as shown below. thanks

On Apr 11, 2019, at 1:47 PM, Natalia Molotkova <[REDACTED]> wrote:



OK, Jet Blue ticket is voided.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$0.00 (even exchange).

- Ticket is refundable, changes are subject to difference in fare.

- **Tue, 16 Apr - Aeroflot 103 - Business - 9h 25m**

Departing: New York John F Kennedy Airport, (JFK) at 7:20 pm

Arriving: Moscow Sheremetyevo Airport (SVO) at 11:45 am (on the 17 Apr)

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

do exchange on the ticket instead! I forgot it was partially used! thanks.

-ticket NY to Moscow for [REDACTED] was fully refundable I bought with Harrison last night. Can we void entire ticket including the Jet Blue she will not use. Then buy new Aeroflot Took it in economy flex price tag? The flight looks fine

Ticket, you issued last night, was exchange, so I can do partial refund, if any left (you know how it is with partially used tickets, they will reprise it as one way and refund the rest, if there is anything left), or exchange existing. You still want to cancel partially use ticket and issue FLEX fare in coach?

Ticket on Jet Blue was issued yesterday, so yes, will void it.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



OK, Jet Blue ticket is voided.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$0.00 (even exchange).

- Ticket is refundable, changes are subject to difference in fare.

- **Tue, 16 Apr - Aeroflot 103 - Business - 9h 25m**

Departing: New York John F Kennedy Airport, (JFK) at 7:20 pm

Arriving: Moscow Sheremetyevo Airport (SVO) at 11:45 am (on the 17 Apr)

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

do exchange on the ticket instead! I forgot it was partially used! thanks.

-ticket NY to Moscow for [REDACTED] was fully refundable I bought with Harrison last night. Can we void entire ticket including the Jet Blue she will not use. Then buy new Aeroflot Took it in economy flex price tag? The flight looks fine

Ticket, you issued last night, was exchange, so I can do partial refund, if any left (you know how it is with partially used tickets, they will reprise it as one way and refund the rest, if there is anything left), or exchange existing. You still want to cancel partially use ticket and issue FLEX fare in coach?

Ticket on Jet Blue was issued yesterday, so yes, will void it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/ebishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

