

From: Lesley Groff <[REDACTED]>

To: Bella Klein <[REDACTED]>

Subject: REFUND-INCL TICKETNO for [REDACTED] 08APR19 VRHZIK

Date: Fri, 12 Apr 2019 12:54:18 +0000

Attachments: [REDACTED]-VRHZIK.pdf; VRHZIK_ItineraryCalendar.ics

Refund... [REDACTED] will not take her flights Milan to Paris and Paris to NY ...we cancelled.

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>

Subject: Itinerary INCL TICKETNO for [REDACTED] 08APR19 VRHZIK

Date: April 11, 2019 at 12:44:34 PM EDT

To: [REDACTED]



FLIGHTS | HOTELS | CARS | CRUISES

Thanks [REDACTED]! Your reservation is confirmed.

Enjoy your trip!

RECORD LOCATOR: **VRHZIK**

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at [REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Other Information

- REFUND

TRAVELLER INFORMATION



E-TICKET

Ticket EK 1767346759551-04APR

Ticket AF 0577346759552-04APR

Ticket AF 0577349199547-10APR

LOYALTY PROGRAM

Delta Air Lines 9162362520

Emirates 594096694

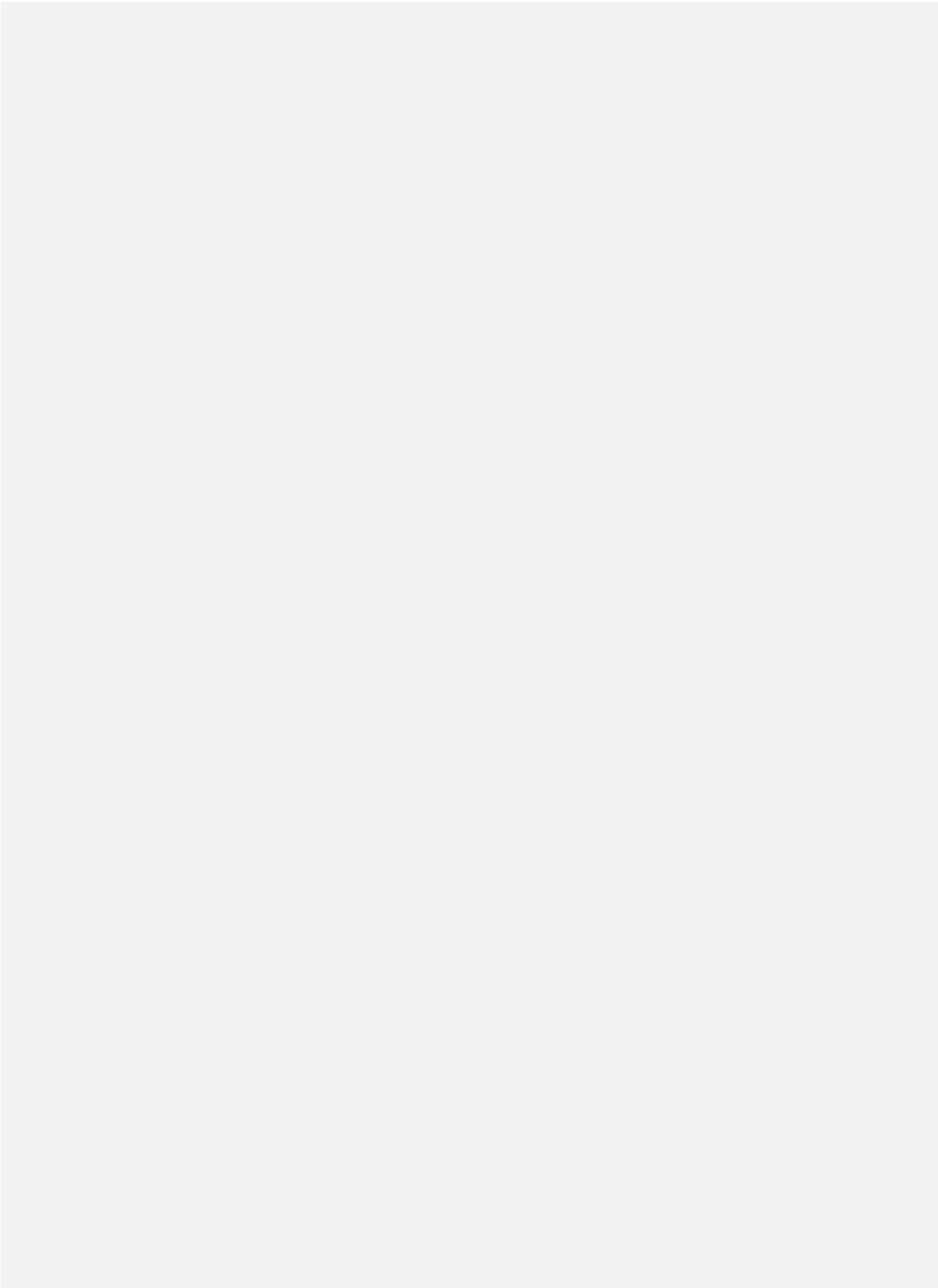
NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL ASSIST HOTLINE

When you travel more than 100 miles from home, you have 24/7 medical, legal, financial or other select emergency coordination and assistance services, including medical and legal referrals, passport replacement, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

 (toll-free)  (direct-dial collect).

[Manage Your Trip](#)

View and manage your Trip by logging
onto [American Express Travel](#).



Entry and Exit Information for Travel

American Express recommends that you periodically review www.Visacentral.com for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and

the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel
Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

DISCOVER EXTRAORDINARY TRAVEL EXPERIENCES AT AMERICAN EXPRESS TRAVEL

[Contact Us](#) | [Privacy Statement](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us
at americanexpress.com/phishing. We kindly ask you not to reply but instead contact us via [Customer Care](#).

© 2018 American Express. All rights reserved.