

From: Lesley Groff <[REDACTED]>
To: Anna Rodriguez <[REDACTED]>
Subject: Re: Quad ski
Date: Wed, 29 May 2019 21:39:05 +0000

way to go Anna!

On May 29, 2019, at 5:35 PM, Ann Rodriguez <[REDACTED]> wrote:

Tap persistence with Bart payed off...

We are working On the Quadski, 1st - The ECU was not communicating with the computer – we found an issue with a wire pulled out, now we are communicating!
The initial tests on the Chassis wire harness and components (Fan, Blowers Throttle Blipper, bilge) are all working properly.

The Next thing we need to establish is the condition of the Clutch. Your Mechanic mentioned he removed the Clutch cover, there are still loose bolts that establish it has been worked on. There's no water time and little land use – The clutch should not be worn out?
The machine is having the fluids replaced and get is started to evaluate why your mechanic was looking at the clutch!
Along with a Battery –

A few findings –

Exhaust Muffler Rubber mount is broken in Half –

The Muffler is loose connecting to exhaust pipe – seal is damaged

RH side – Upper Sprocket seal/Cap is missing – Tire Hub cap is missing –

Handle Bar assembly – Has been recalled – I sent that request in immediately – part are her to update the machine – No Charge to customer –

The Air Intake Hose to Engine – was being squished flat – The hose is mounted in the wrong location –

The Fuel Tank seal is Missing – rubber seal for fuel pump assy –

If things go well the machine could be done by end of next week – If the clutch needs work add probably another week!

This information will all be on a report – Before we repair we will be making contact for approval!

I will inform you of the findings as we go now!

Thank You
EBL Watercraft
Bart Boroos

Ann R.
[REDACTED]

Begin forwarded message:

EFTA00496328

From: sheridon elizee <[REDACTED]>
Date: May 29, 2019 at 5:29:28 PM AST
To: "[REDACTED]" <[REDACTED]>
Cc: "[REDACTED]" <[REDACTED]>, "[REDACTED]" <[REDACTED]>
Subject: Fwd: Quad ski

Sent from my iPhone

Begin forwarded message:

From: "EBL Watercraft, Inc." <[REDACTED]>
Date: May 29, 2019 at 3:51:26 PM AST
To: "sheridon elizee" <[REDACTED]>
Subject: RE: Quad ski

Hello,

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Thank You
EBL Watercraft
Bart Boroos

From: sheridon elizee <[REDACTED]>
Sent: Wednesday, May 29, 2019 10:30 AM
To: EBL Watercraft, Inc. <[REDACTED]>
Subject: Re: Quad ski

Good morning,

I called yesterday about the quadski and said that need date of when will he getting the ski back the date don't have to be accurate but he just need a date.

From: sheridon elizee
Sent: Friday, May 24, 2019 8:12:08 AM
To: EBL Watercraft, Inc.
Subject: Re: Quad ski

Morning, Any more update on the quad ski just checking for more info. Ad in our recent conversations that Wednesday and Thursday of this week you would be working on the ski

Thank you.
Tap

From: sheridon elizee
Sent: Monday, May 20, 2019 7:13:18 PM
To: EBL Watercraft, Inc.
Subject: Re: Quad ski

Ok to do all diagnostic and work

Thank you for the email meh

From: EBL Watercraft, Inc. <[REDACTED]>
Sent: Monday, May 20, 2019 9:53:44 AM
To: 'sheridon elizee'
Subject: RE: Quad ski

Hi, My apologies for the delay!

Your Quadski was 7th in line now 3rd in line to be worked in order as I have received the Machines.

I have taken the Quadski off of the trailer and have it stored inside the shop –

I believe we can get working on the machine about Wednesday/Thursday 5/23 –

We will start with pulling off the Rear fender, rear top deck and mid top deck to perform an inspection of the Machine –

Open up the Air intake Box to make sure it is clear or any debris (Animal nest)

Since it has been sitting – fuel, if there is any in the Tank will be removed – The fuel pump removed inspected and tested –

We will be checking the PTU/Differential and Synchronizer oil condition and levels –

The Electrical components will be activated using the Diagnostic software – Computer will activate each system – we will be able to see if the components are working properly –

Along with checking the retraction motors and Steering sensors for Off throttle steering -

Since the machine has been sitting for an extended amount of time – A detailed diagnostic is necessary – The process with fender removal and installation is about \$600.00

A service – Oil, Spark plugs, Filter, Takes about 1 -Hr. = \$342

Our shop Rate for Quadski repairs us \$125 per hr.

Once a diagnostic is completed – I can email an Detailed quote with all the details of what was found and pricing for each item and repair –

Thank You
EBL Watercraft
[REDACTED]
Bart Boroos

From: sheridon elizee <[REDACTED]>
Sent: Monday, May 20, 2019 10:09 AM
To: [REDACTED]
Subject: Re: Quad ski

Morning, plz don't forget the email i been harassed everyday for update and i have nothing to show

From: sheridon elizee
Sent: Tuesday, May 14, 2019 1:54:39 PM
To: [REDACTED]
Subject: Quad ski

Good afternoon,

Can you plz send me an email about the process the quad have go through.

My boss want me give him some details and the process and price

Thank you,
Sheridon.