

From: [REDACTED] >
To: "Natalia X Molotkova" <[REDACTED]>
Subject: Re: Confirmation
Date: Thu, 20 Dec 2012 14:27:25 +0000

thanks
On Dec 20, 2012, at 9:05 AM, Natalia X Molotkova wrote:

OK, reservation has been cancelled.

Natasha

From: [REDACTED]]
Sent: Thursday, December 20, 2012 8:20 AM
To: Natalia X Molotkova
Subject: Re: Confirmation

Morning Natasha. I just received an email from [REDACTED] asking me to cancel the air Jan 5-12. She is asking to book something else, but I have asked her to take care of her holiday travel plans on her own! Thank you so much for your help. You have been great. And I'm sure we will speak again on travel again someday! Merry Christmas and happy New year to you!

Sent from my iPhone

On Dec 18, 2012, at 5:10 PM, "Natalia X Molotkova" <[REDACTED]> wrote:

So we are holding air January 5-12 till December 21 or you want me to issue the tickets?

From: [REDACTED]]
Sent: Tuesday, December 18, 2012 5:08 PM
To: Natalia X Molotkova
Subject: Re: Confirmation

Hi Natasha. Wanted to just send you another quick note thanking you for your prompt responses and all of your help. If [REDACTED] wants the Hotel she will be in touch. ..If you (or I don't hear from Her) then let the hotel hold expire.! We will keep the air as it is. Have a great night

Sent from my iPhone

On Dec 18, 2012, at 10:20 AM, "Natalia X Molotkova" <[REDACTED]> wrote:

Let me know when she is ready to book, if she is going to, the reservation I emailed is on hold till tonight (the hotel), the air till December 21st.

Natasha

From: [REDACTED]]
Sent: Tuesday, December 18, 2012 10:19 AM
To: Natalia X Molotkova
Subject: Re: Confirmation

right...understand.
Let's see how she does..

thanks

On Dec 18, 2012, at 10:16 AM, Natalia X Molotkova wrote:

If to book with the hotel, the cancellation policy 21-30 days, we are within cancellation policy. That's why I could do it with AMEX vacation, they are holding it till tonight (they have a block of rooms).

From: [REDACTED]
Sent: Tuesday, December 18, 2012 10:09 AM
To: Natalia X Molotkova
Subject: Re: Confirmation

ah, ok...understand..

On Dec 18, 2012, at 10:08 AM, Natalia X Molotkova wrote:

No, I booked it with American Express vacations, I can't email you confirmation from the hotel. It is a block of rooms.

From: [REDACTED]
Sent: Tuesday, December 18, 2012 10:06 AM
To: Natalia X Molotkova
Subject: Re: Confirmation

any way we can get the reservation faxed to us from the hotel...she needs to take the reservation from the hotel...

On Dec 18, 2012, at 10:03 AM, Natalia X Molotkova wrote:

Just emailed you together air and the hotel.

From: [REDACTED]
Sent: Tuesday, December 18, 2012 10:01 AM
To: Natalia X Molotkova
Subject: Re: Confirmation

correct

On Dec 18, 2012, at 9:53 AM, Natalia X Molotkova wrote:

So I am cancelling air for January 2-4 and will void tickets?

From: [REDACTED]
Sent: Tuesday, December 18, 2012 9:46 AM
To: Natalia X Molotkova
Subject: Re: Confirmation

[REDACTED] is now saying it can be any dates for the hotel, just st. marteen french side...she can then alter the dates herself on the reservation to match the air ! (she knows how to do it with Word)

On Dec 18, 2012, at 9:42 AM, Natalia X Molotkova wrote:

She can use the air tickets we issued. Let me check hotels.

From: [REDACTED]
Sent: Tuesday, December 18, 2012 9:41 AM
To: Natalia X Molotkova
Subject: Re: Confirmation

[REDACTED] has an interview with the consulate at 10:30...she needs proof of hotel stay and air for this meeting....if anyway you can do faster would really appreciate it!!

On Dec 18, 2012, at 9:39 AM, Natalia X Molotkova wrote:

Westin is on the Dutch side. I have a list of the hotels on the French side, let me check availability, we might play with dates. Will let you know in an hour.

Natasha

From: [REDACTED]
Sent: Tuesday, December 18, 2012 7:55 AM
To: Natalia X Molotkova
Subject: Re: Confirmation

Morning Natasha! Hope you had a nice evening. I am now being asked if we can do this trip to St Marateen jan 5-12. (Or thereabouts...I know, makes me a little crazy!) might it be possible to do the vacation package 100% refundable minus the travel insurance for air and land? Doesn't matter really the hotel as long as it is on the French side of the island.

Also, [REDACTED] does have a working US visa if that is something else needed to be seen.

Let me know once you have had some time to investigate. Thanks ever so much. [REDACTED]

Sent from my iPhone

On Dec 17, 2012, at 4:11 PM, "Natalia X Molotkova" <[REDACTED]> wrote:

By the way [REDACTED] in Russian language means [REDACTED] – LOL. Talk to you tomorrow. Issuing tickets.

Natasha

From: [REDACTED]

Sent: Monday, December 17, 2012 4:10 PM

To: Natalia X Molotkova

Subject: Re: Confirmation

Hi Natasha...I have my boss on a conf call on my phone and could not pick up! sorry about that!
I have emailed [REDACTED] to make sure she has a Schengen Visa which i believe she does, but better to make double sure!
Go ahead and book the air (CID # [REDACTED]) I will call you in the morning to book the land portion once I hear from [REDACTED] re the Schengen visa...

Thanks for all your help today! You have been truly truly amazing!!

On Dec 17, 2012, at 4:01 PM, Natalia X Molotkova wrote:

I called you and left the voice mail. The last day to provide payment for the land portion is tomorrow. I can issue tickets today due to they are fully refundable. The land (accommodation and transfer) has to be paid in full by tomorrow. If you are ready to do it today, will need the CID number (the security code on the card, 4 digits and I am using Mrs. [REDACTED] card.

Please advise,

P.S.: please be sure that she has all necessary documents to enter St Maarten (Schengen visa).

Natalia (Natasha) Molotkova | Executive Travel Counselor

<image001.png>



ext



From: [REDACTED]

Sent: Monday, December 17, 2012 3:48 PM

To: Natalia X Molotkova

Subject: Re: Hold - it let me hold only till tonight, but will try to call AMEX vacations to extend it till tomorrow

I spoke to my boss...he said if it is fully refundable (minus the travel insurance of course) then book it!!

On Dec 17, 2012, at 3:42 PM, Natalia X Molotkova wrote:

Booking Number: 638389

Lead Passenger: [REDACTED]

Hold - it let me hold only till tonight, but will try to call AMEX vacations to extend it till tomorrow

PASSENGER INFORMATION			
<image002.png>	<image002.png>	<image002.png>	<image002.png>
Passenger Name(s)	Age	<image002.png>	<image002.png>
[REDACTED]	N/A		

American Express made the following annotations on Tue Dec 18 2012 15:10:59

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American Express a ajouté le commentaire suivant le Tue Dec 18 2012 15:10:59

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American Express made the following annotations on Thu Dec 20 2012 07:08:08

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American Express a ajouté le commentaire suivant le Thu Dec 20 2012 07:08:08

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