

Claim Letter

This claim is for US\$: 539.00 For: Damage Shortage

Commodity Description: Outdoor furniture - sofas/dining chairs

Date and place damage or shortage was first discovered: 6/26/2018 - Little St. James Island

Description of Loss: One-seat sofas - crushed sides/Three-seat sofa - bent back section/Dining chairs - bent legs

Bill of Lading #: 13171725 Shipment #: 7689204

Itemized statement showing how amount claimed is determined

(Number and description of articles, nature and extent of loss or damage, invoice price of articles, etc.)

Example: 1 Refrigerator Model #FRIGID12345, dented on right side of door Value: \$799.95

(2) One-seat sofas - crushed sides - \$108 each	\$216.00
(1) Three-seat sofa - bent back section - \$225 each	\$225.00
(2) Dining chairs - bent legs - \$49 each	\$ 98.00
	\$

Total Amount of Claim in USD \$539.00

In order to file a claim, the following support documents are required:

- 1. Bill of Lading
- 2. Delivery receipt(s)
- 3. Invoices highlighting damaged/short items
- 4. Photos of damages for claims exceeding US\$750.00
- 5. Other relevant information or documentation pertaining to the claim if applicable

Note: Damaged goods must be retained for presentation at time of settlement

Company: LSJE, LLC Today's Date: June 27, 2018

Contact: Mr./Mrs./Ms. [REDACTED] Phone: [REDACTED]

Email: [REDACTED] Fax: _____

Mailing Address: [REDACTED] Quarter B3

City: St. Thomas State/Country/Zip: VI 00802-1348

Signature: _____

Tropical

www.tropical.com

SHIPPING

Tropical Shipping and Construction Company Limited

BILL OF LADING
TSCW13171725

Page 1 of 1

NON-NEGOTIABLE

SHIPPER/EXPORTER HESHAN RUIHUI FURNITURE CO LTD NO 13 CHENSHAN INDUSTRIAL ROAD YAYAO TOWN CHINA		101201090	EXPORT REFERENCES INVOICE NO.: 201700228		EXPRESS RELEASE
CONSIGNEE(NOT NEGOTIABLE UNLESS CONSIGNED TO ORDER) LSJE, LLC/ST THOMAS ST THOMAS, 00802 USVI		100064506	FORWARDING AGENT/PMC NO. LUND & PULLARA, INC. 1305 N. PERIMETER RD. PMC 1022 WEST PALM BEACH, FL 33406 UNITED STATES		100008577
NOTIFY PARTY DAPHNE WALLCE		ALSO NOTIFY/ROUTING/INSTRUCTIONS			
EXPORTING CARRIER, VOYAGE & EDA DEPARTING: TROPIC TIDE - 1220 ARRIVING: TROPIC TIDE - 1220		Updated EDA: 6/17/2018	PRE-CARRIAGE BY*	PLACE OF RECEIPT*	PORT OF LOADING PORT OF PALM BEACH SEAPORT
PORT OF DISCHARGE CROWN BAY SEAPORT (ST THOMAS)		PLACE OF DELIVERY BY ONCARRIER*		POINT AND COUNTRY OF ORIGIN OF GOODS	
PARTICULARS FURNISHED BY SHIPPER					
MARKS & NBR'S/CONTAINER NBR'S W/SEAL NUMBERS SHIPMENT NO 7689204 BSIU9387310 878497	NUMBER OF PKGS. 1	HAZ	DESCRIPTION OF PACKAGES/GOODS 40HC DRY SLAC 110 CARTON(S) OUTDOOR FURNITURE	GROSS WEIGHT LBS 5225	MEASUREMENT KG 2370
				1947.4	55.144
				TOTAL 5225	2370 1947.4 55.144
ON BOARD TROPIC TIDE - VOYAGE 1220 JUNE 13, 2018 SIGNED AS AGENT					
BONDS I&E(63) 599491421 CLAUSES NOEEI Sec. 30.37(e) SHIPPER'S LOAD, STOW, COUNT, WEIGHT AND SEAL. CARRIER'S CUBE.					
ENTERED		JUN 26 2018 On Site Damage to 5 items attached photos			
INSURED VALUE		FREIGHT PAYABLE AT/BY ST THOMAS, USVI / LSJE, LLC			
WHERE APPLICABLE, THESE COMMODITIES, TECHNOLOGY OR SOFTWARE WERE EXPORTED FROM THE UNITED STATES FOR ULTIMATE DESTINATION (ABOVE) IN ACCORDANCE WITH THE EXPORT ADMINISTRATION REGULATIONS, DEVIATION CONTRARY TO U.S. LAW IS PROHIBITED.		CHARGE DESCRIPTION		COLLECT (USD)	
* APPLICABLE ONLY WHEN UTILIZED FOR COMBINED TRANSPORT		OCEAN FREIGHT - FCL		3,740.00	
Received by the Carrier from the Shipper in apparent good order and condition (unless otherwise noted) bearing the total number or quantity of Containers or other packages or units indicated above received by the Carrier for the Carriage subject to all the terms and conditions of the Carrier from the Place of receipt or the Port of Loading whichever is applicable to the Port of Discharge or the Place of Delivery, whichever is applicable. If the Carrier so requires, before it arranges delivery of the Goods one original Bill of Lading, duly endorsed, must be presented by the Merchant to the Carrier at the Port of Discharge or at some other location acceptable to the Carrier. In accepting this Bill of Lading Merchant expressly accepts and agrees to all its terms and conditions whether printed, stamped or written, or otherwise incorporated notwithstanding the non-signing of this Bill of Lading by the Merchant.		BILL OF LADING PROCESSING FEE		75.00	
IN WITNESS WHEREOF number of original Bills of Lading stated herein have been signed, one of which being accomplished (if so required by the Carrier), the others shall be void.		BOND		75.00	
FOR CARRIER		BUNKER SURCHARGE		518.00	
ALL CARRIAGE IS SUBJECT TO THE BOL TERMS AND CONDITIONS, AVAILABLE AT OR AT CARRIER'S LOCAL OFFICE.		LOW SULFUR FUEL SURCHARGE		80.00	
		SECURITY SURCHARGE		320.00	
		VGM WEIGHING SURCHARGE		25.00	
		HANDLING		400.00	
		LANDING CHARGE		160.00	
		TERMINAL HANDLING CHARGE		605.00	
		TOTAL USD		5,998.00	
		DATE OF ISSUANCE 06/14/2018		NO. OF ORIGINAL B/L(S) SIGNED 0	
		VOYAGE DATE 06/13/2018			

Printed: 06/23/2018 10:08:20

EFTA00521141

LSJE LLC
 [REDACTED]
 ST THOMAS, VI 00802

DATE: 06/06/18
 OUR REF. NO. / BROKER REF.: 0005122 / 0005122

DELIVERY ORDER

LUND & PULLARA INC.
 1305 NORTH PERIMETER ROAD WEST
 PALM BEACH, FL 33406
 [REDACTED] [REDACTED]

CARRIER MEDU	VESSEL NAME MAERSK SHENZHE	FLIGHT/ VOYAGE # 817W	FROM PORT OF ORIGIN AIRPORT MIAMI, FL
B/L OR AWS NO. MEDUSZ241465		ARRIVAL DATE 06/07/18	FREE TIME EXP.
		LOCAL DELIVERY OR TRANSFER BY (DELIVERY ORDER ISSUED TO) QXD ENTERPRISES INC	
IT NUMBER		HAWB NO. OSTIGZMIA184	ENTRY NO. - -
		CUST. REF. NO. HESHAN RUIHUI	
MEDU	FOR DELIVERY TO	817W	ROUTE
TROPICAL SHIPPING USA LLC 1435 DR MARTIN LUTHER KING JR BLVD (ENTER AT AVENUE P) RIVIERA BEACH, FL 33404, US [REDACTED]		PORT OF MIAMI TERMINAL OPERATING CO 2020 PORT BLVD MIAMI, FL 33132-2088, US [REDACTED]	
Contact: IMPORT DEPT		Contact: CUSTOMER, SERVICE	

Special instructions:
 PLEASE DELIVER TO TROPICAL SHIPPING, THIS WILL BE A LIVE
 UNLOAD.

Remarks:
 BOOKING# 13171725 INBOND158373674

NO. OF PKGS.	DESCRIPTION OF ARTICLES, SPECIAL MARKS & EXCEPTIONS	WEIGHT
110 PCS	FURNITURE	5,224.90 LB
		2,370.00 KG

is required that each truck be equipped with DOT Emergency Response Guidebook, and the driver has been instructed in its use. This is to certify that all cargo is properly classified, described, packaged, marked and labeled and are in proper condition for transportation in accordance with the requirements of the Department of Transportation.

INLAND FREIGHT

PREPAID/COLLECT

LUND & PULLARA INC.
 1305 NORTH PERIMETER ROAD
 WEST PALM BEACH, FL 33406, US
 eMail: [REDACTED]

By: RODOLFO S. GONZALEZ
 [REDACTED] INC.

CARRIER: D.O.
 Received Signature: _____ Date: _____
 CONSIGNEE: Freight
 Received Signature: _____ Date: _____

IMPORTANT!
 This order is not valid until merchandise has been released and is available for delivery. Notify us at once if delivery cannot be delivered as instructed. NOTE: LUND & PULLARA INC. is an agent only, and has no beneficial title in property.

SHIPPER'S LETTER OF INSTRUCTION

BOOKING #13171725

June 6, 2018

SHIPPER: HESHAN RUIHUI FURNITURE CO LTD
NO 13 CHENSHAN INDUSTRIAL ROAD
YAYAO TOWN
CHINA

PHONE: [REDACTED]

CONSIGNEE: LSJE LLCs/ST THOMAS
[REDACTED] B3
ST THOMAS, USVI 00802

NOTIFY: [REDACTED]

[REDACTED]

DESCRIPTION OF CONTENTS:
OUTDOOR FURNITURE
110 CTN 2370 KGS

INBOND: IT 156573674

FREIGHT CHARGES FOR THE ACCOUNT OF CONSIGNEE

FORWARDER: LUND & PULLARA INC. FMC 1022
1305 N. PERIMETER RD.
WEST PALM BEACH, FL. 33406

[REDACTED]

At the customer request, please provide insurance

Heshan Ruihui Furniture Co.,Ltd
 ADD:No.13,Chenshan Industrial road,Yayao town,Heshan

TEL: [REDACTED] Email: [REDACTED]

COMMERCIAL INVOICE

TO: LSJE, LLC		INVOICE NO.: 201700228		DATE: Jan.-7th-2018		
ADDRESS: [REDACTED] B3 ST. THOMAS, USVI 00802		PH: [REDACTED]		MARKS:NM		
SHIPPED PER	ON OR ABOUT	PAYMENT TERMS				
SEA	April -23th-2018	T/T				
FROM	TO					
Shenzhen ,China	MIAMIUNITED STATES					
MODEL NO.	DESCRIPTION	QUANTITY		UNIT PRICE		AMOUNT
RH54	Sofa	20	PCS	USD 851	USD	13,020.00
RH138	Dining table	10	PCS	USD 161	USD	1,610.00
RH138	Dining chair	80	PCS	USD 49	USD	2,940.00
Total		126	PCS	/	USD	17,570.00

Heshan Ruihui Furniture Co.,Ltd

Add:No. 13, Chenshan Industrial Road, Yayao Town,Heshan

E-mail: [REDACTED] Tel/whatsapp:+ [REDACTED] Skype: [REDACTED]

To: Mr. [REDACTED]

Attn: [REDACTED]

Date:Jan-7th-2018

Item No.	Picture	Product's description	Size(cm)	Price(USD)	QTY	Account(USD)	Rattan color	Cushion fabric color	CBM
RH54		1 seat sofa	85*85*66	108	20	2,160	AM08	A14814	21
		3 seat sofa	205*85*66	225	10	2,250			
		Ottoman	60*60*43	70	20	1,400			
RH138		Dining table	150*85*74	161	4	644	/	/	5
		Dining chair	55*57*84	49	24	1,176	/	/	
Total						7,630			26

Remark:

1. This is our FOB price base on your order.
- 2.This quotation valid 30 days.
- 3.Delivery day:30 days after receiving deposit.
- 4.Payment term:T/T,30% deposit and 70% balance should be paid when loading.



[Redacted] <[Redacted]>

LSJE_BOL_ON_SITE_062618

LSJ GSJ <[Redacted]> Wed, Jun 27, 2018 at 11:11 AM
To: [Redacted] <[Redacted]>, [Redacted] <[Redacted]>

Good Morning to All
Confirming on site -
20 - 3 Seat Sofas
30 - Lounge Chairs
60 - Ottomans
60 - Dining Chairs
10 - Dining Tables
This number includes the damaged items

$$(2) 108 = 216$$

$$(2) 49 = 98$$

Back Up on BOL -
20 - Sofas
60 - Dining Chairs
10 - Dining Tables

$$(1) 225 = 225$$

$$539$$

Warmest regards
[Redacted]

[Quoted text hidden]



[Redacted] <[Redacted]>

LSJE_BOL_ON_SITE_062618

5 messages

LSJ GSJ <[Redacted]> Tue, Jun 26, 2018 at 4:01 PM
To: [Redacted] <[Redacted]>, [Redacted] <[Redacted]>

Good Afternoon [Redacted]
Confirming BOL TSCW13171725 is on site, but 5 items where damaged
x 1 Sofa - bend back section
x 2 Arm Chairs - Crushed Sides
x 2 Dining Chairs - Bend Legs

Please note that the shippers invoice did not reflect the items in the container, (Arm Chairs where not reflected) - hence more that 126 pieces and more than 110 cartons (not cartons - paper wrapped) the invoice that [Redacted] showed me was correct in reference to the items that we received

If you require any further information please let me know
Warmest regards

[Redacted]

--
The St. James Group
[Redacted]
Suite B3
St Thomas
USVI 00802

7 attachments

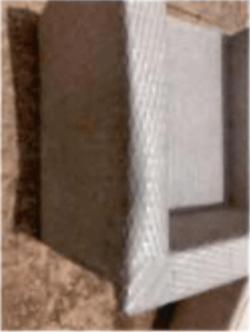


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Cargo Claim Procedure

- 1. Notify your carrier that a loss has occurred
- 2. Notify Seven Seas of concealed damage within 3 business days of delivery. Notification to [REDACTED]
- 3. The claim should be filed with your local shipping agent
- 4. Complete the attached claim letter or send a letter indicating:
 - Bill of lading number
 - The dollar amount of claim
 - A description of the loss and any other details pertaining to the cargo in question
 - Clarify if cargo was short, damaged or both
 - Mention if you prefer a percentage loss settlement
- 5. The following supporting documents need to accompany the claim letter:
 - Bill of lading
 - Delivery receipt (s)
 - Invoice highlighting the damaged/short items
 - Photos of damages for claims exceeding US\$750.00, unless otherwise requested.
- 6. Copies of the following documents may also be required if applicable:
 - Estimate of repair
Note: Two estimates are required for repairs over US\$2,000.00
 - Independent survey
 - Discrepancy certificate
 - Condemnation or dumping certificate
 - Any other relevant information or documentation that pertains to the claim

***** Note: Damaged goods must be retained for presentation at time of settlement *****

Claims supported by proper documentation will be settled within thirty (30) days of receipt.

06/17

501 Avenue P • Riviera Beach, FL 33404 • [REDACTED] • [REDACTED]

EFTA00521149