



**Chandra Kelsey**  
 711 Canal St., 3Rd Fl  
 Stamford, CT 06902

**Order No.** G1799458  
**Customer No.** R015389358  
**Order Date** Oct-18-2011

**This is Ship-To address 1 of 1 addresses.**

**Bill To:** **Ship To:**

301 E. 66Th St.  
 14G  
 New York NY, 10065

9 E. 71St St.  
 New York NY, 10021  
 Purchase Order No.: DWR1284910

**Contacts/Comments**

Daytime Phone:

Item No.	Qty	Description	Ship Method	Retail	Discount	Unit Price	Extended Price
6306 WHITE	1	Cortina Floor Lamp - 72 in., White	Standard	496.00	(74.40)	421.60	421.60

<b>Total Merchandise:</b>	<b>496.00</b>
<b>Total Price Adjustment:</b>	<b>(74.40)</b>
<b>Subtotal:</b>	<b>421.60</b>
<b>Total Shipping:</b>	<b>39.68</b>
<b>Total Sales Tax:</b>	<b>40.94</b>
<b>Order Total:</b>	<b>502.22</b>

**Order Payment Information**

Amex xxxxxxxxxxx3014 502.22

**DWR Delivery Options**

**Standard Delivery** offers delivery right to your front door. If the destination is an apartment or multi-unit building, the order will be delivered inside the entrance to the building. Standard Delivery does not include assembly or unpacking. Standard FedEx deliveries do not require signature for delivery. If signature is required please discuss with your DWR studio or call us at [REDACTED].

**White Glove Delivery** includes an inside delivery, assembly and installation in your room of choice and removal of all packing materials.

**Returns and Exchanges**

Please inspect your purchase immediately upon delivery. If there is a problem with your order, contact your local DWR Studio or our Customer Service team at [REDACTED] within three (3) days of receipt. You may also contact us via e-mail at [REDACTED]. If you receive a damaged, defective, or incorrect item, we will work with you to make things right.

If you wish to return an item, your refund will be reduced by a restocking charge equal to 10% of the purchase price and you will be responsible for outbound and return shipping and delivery charges. Returns must be received in original condition within 30 days. Credit card orders will receive refunds in the form of a credit back to the original method of payment. Check and cash payments will be returned via a refund check or Design Within Reach Merchandise Credit. Outbound Shipping and White Glove Delivery Service charges are not refundable. We do not accept any returns or exchanges on custom and special order furniture, or food items.

Please be aware that furniture is susceptible to damage during transit. We take great care to pack shipments so that they will arrive safely, so be sure to retain the original packing materials, original receipt and all merchandise tags for any item that you wish to return to us. You may have to provide supplementary packing materials if the outer carton has been worn during the original trip out to you.

Returns are accepted only at our Kentucky warehouse; returns are not accepted at DWR Studios, DWR Outlets or our company headquarters. **Floor sales items are sold as is and are not eligible for return.**

To make a return, complete the return form included with each shipment, prepay and insure your package(s) and ship it to:

DWR, Attn: Customer Returns, Return Authorization Number, 2360 Progress Dr., Hebron, KY 41048

**DWR Cancellation Policy**

In stock items normally ship within 24-48 hours after an order has been placed. If you order by credit card your card will be charged as each item is shipped. We will accept cancellation of your order for items that have not shipped or that are on backorder. Once an item has shipped, cancellation is not possible. Custom and special order items cannot be cancelled.

Customer Signature \_\_\_\_\_

Date \_\_\_\_\_

Cardmember agrees to pay the order amount and agrees to perform the obligations set forth by the cardmember's agreement with the issuer. Cardmember also acknowledges Design Within Reach's policies stated above on the order invoice.