

1800mattress.com
1000 SOUTH OYSTER BAY RD
HICKSVILLE NY 11801
1-800-MATTRES (1- [REDACTED])

*** SALES INVOICE ***
VOID IF HAND WRITTEN

INVOICE: 1213061XQJJ

CUSTOMER NAME: TROPICAL SHIPPING
STREET ADDRESS: 9505 NW 108TH AVE
CITY, STATE, ZIP: MIAMI FL 33178
H: [REDACTED] C: [REDACTED]
CUSTOMER CODE: KENSS20338
EMAIL:

ORDER DATE: 12/13/2010
TIME SOLD: 11:48AM
PRINTED: 12/13/2010 12:04
SOLD BY: MEB75
DELIVERY DATE/ST: **Tue, 12/14/2010**
DELIVERY TIME: **10:00AM to 2:00PM**

QTY	STYLE	DESCRIPTION	SET PRICE	EXT. PRICE
1	SF45435/0LPS	SF NEWGATE LXP EPT QN LP SET	1,259.00	
1	SF27424/10LB	STEARNS & FOSTER QN LP BOX		302.16
1	SF45435/0MAT	SF NEWGATE LXP EPT QN MAT		956.84
1	SF45435/0LPS	SF NEWGATE LXP EPT QN LP SET	1,259.00	
1	SF27424/10LB	STEARNS & FOSTER QN LP BOX		302.16
1	SF45435/0MAT	SF NEWGATE LXP EPT QN MAT		956.84
1	SF45435/0LPS	SF NEWGATE LXP EPT QN LP SET	1,259.00	
1	SF27424/10LB	STEARNS & FOSTER QN LP BOX		302.16
1	SF45435/0MAT	SF NEWGATE LXP EPT QN MAT		956.84
1	HHQ45R	FULL/QUEEN FRAME W/WHEELS		49.99
1	STPLUS5/0	QUEEN MATT PRO (FITS UP TO 22"		42.99
1	STPLUS5/0	QUEEN MATT PRO (FITS UP TO 22"		42.99
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SPECIAL INSTRUCTIONS

NO MATTRESS REMOVAL REQUESTED.

BRICE GORDON/LSJ,
SHIPPING CONTAINER TO ST JOHNS FOR [REDACTED]

SUBTOTAL: 3,955.96
DELIVERY: 0.00
SALES TAX: 276.92
TOTAL: \$ 4,232.88

PAYMENTS: 4,232.88
BAL DUE: \$ 0.00

By signing I agree to pay credit card amount tendered according to card issuer's agreement.

Customer Signature

1. THE MERCHANDISE YOU HAVE ORDERED IS PROMISED FOR DELIVERY TO YOU ON OR BEFORE THE STATED DATE ON THE FRONT OF THE INVOICE. IF THE MERCHANDISE ORDERED BY YOU IS NOT DELIVERED BY THE PROMISED DELIVERY DATE, WE MUST OFFER YOU THE CHOICE OF (1) CANCELING YOUR ORDER WITH A PROMPT, FULL REFUND OF ANY PAYMENT YOU HAVE MADE, OR (2) ACCEPTING DELIVERY AT A SPECIFIC LATER DATE.
2. YOU MUST INSPECT YOUR MERCHANDISE UPON DELIVERY. YOU MAY REFUSE DELIVERY IF YOUR MERCHANDISE IS DELIVERED DAMAGED.
3. DELIVERY TIME FRAMES ARE AN APPROXIMATION AND ARE SUBJECT TO CHANGE DUE TO WEATHER AND TRAFFIC CONDITIONS.

DELIVERY

Set up of new bedding and removal of old bedding available in CT, Oakland CA, DC, DE, S. FL, MA, MD, S.W. ME, NH, NJ, NY Metro, PA, RI, N. VA, S. VT, only Sterns and Foster or TempurPedic products will be set up upon delivery in all states

IN ORDER TO ENSURE PROMPT AND EFFICIENT DELIVERY, PLEASE FOLLOW THESE PROCEDURES:

1. The area must be clear and bed linens must be removed. If the area is not clear, independent truckers will not set-up the merchandise.
2. Independent truckers are not responsible for moving customer's furniture or bedding, or for dismantling customer's headboard or frame.
3. Independent truckers are not responsible for setting up customer's existing headboards to any frame.
4. Independent truckers will remove packaging to the curb. Bedding will also be removed to the curb unless otherwise stated on the front of your invoice. Steel frames will be removed to the curb or dumpster only, NOT to the truck.
5. All balances must be paid by credit card or cash only. Personal checks, certified checks, or money orders are not accepted.
6. Upon delivery, you must present your written invoice to confirm the terms of your purchase. You must inspect merchandise prior to the delivery person leaving the residence; you may refuse delivery of defective, damaged, or non-conforming merchandise.
7. Delivery fees are non-refundable. There will be no additional delivery fees for completion of a partial delivery or replacement of non-conforming merchandise.
8. If you have questions about your delivery, please visit www.1800mattress.com or call 1-800-MATTRES.

PRICE GUARANTEE

If a customer finds the same or a comparable mattress at a lower price elsewhere prior to delivery, we will match the price. If a customer finds the same or a comparable mattress at a lower price elsewhere within thirty (30) days after the date of delivery, we will refund the difference. Customer must present competitor's current ad or invoice. Our price guarantee excludes super values, mattress values, special purchases, closeouts, exchanges, floor samples, warranties, discontinued merchandise, and one-of-a-kind merchandise.

DEPOSITS AND REFUNDS

If your merchandise cannot be delivered by the date noted on your invoice, 1800mattress.com will offer you the option of an alternative delivery date or a prompt, full refund. All non-stocked special orders require a 50% non-refundable deposit. All refunds will be issued by mail from 1800mattress.com Headquarters. 1800mattress.com does not offer refunds in the form of cash, only via credit card or check. No refund will be offered after delivery. Merchandise may only be exchanged in accordance with 1800mattress.com's Comfort Exchange Policy. Any and all deposits on purchases not delivered within the twelve (12) month period after the original date of purchase will be forfeited by you and assigned to the company to cover all administrative expenses pertaining to the invoice. Cancellations of orders in transit (excluding deliveries to CT, Oakland CA, DC, DE, S. FL, MA, MD, S.W. ME, NH, NJ, NY Metro, PA, RI, N. VA, and S. VT) involve a restocking fee of 20% of the retail price of the merchandise.

21 DAY COMFORT EXCHANGE POLICY

*available in CT, Oakland CA, DC, DE, S. FL, MA, MD, S.W. ME, NH, NJ, NY Metro, PA, RI, N. VA, and S. VT only

In order to ensure the sleeping comfort of all our valued customers, 1800mattress.com encourages you to sleep on your new mattress for at least two weeks to allow your body to adjust to the support that your mattress offers. However, if you determine at any time, up to 21 days after delivery, that you are not completely satisfied with your mattress, 1800mattress.com will allow you to exchange it for a new mattress under the following terms and conditions:

1. If you wish to make a Comfort Exchange, you must contact customer service no later than the 21st day after the original delivery date. NOTE: All Comfort Exchanges must be completed no later than 28 days from the original delivery date. This means that if you call customer service on the 21st day after delivery, you must be available to select a new mattress and schedule the exchange and delivery within the following 7 days.
2. Limit one Comfort Exchange per customer.
3. All Comfort Exchanges must be for mattresses or sets of equal or greater value.
4. The customer is responsible for paying the difference between the regular everyday price of the new merchandise and the regular everyday price of the original merchandise, plus applicable Comfort Exchange and delivery fees and taxes. NOTE: The customer shall not pay more for the new merchandise than any current non-expired 1800mattress.com advertised price for that item except exchanges on Stearns and Foster, and Tempur-Pedic models cannot fall below the manufacturers' minimum advertised price.
5. **EXCHANGE FEES: Twin \$79.99, Full or Queen \$99.99, King \$129.99**
6. Delivery fees will be charged on Comfort Exchanges.
7. **Note: Law tags must be attached and the merchandise must be in sanitary condition, clean, free of tears, burns and stains of any kind or we will be unable to honor a request for an exchange.**
8. **The Comfort Exchange policy applies to mattresses and box springs ONLY and excludes motorized beds, cots, special orders, outlet and clearance merchandise. 1800mattress.com will not refund or exchange opened sheets, pillows or mattress protectors.**

WARRANTIES

1800MATTRESS.COM MAKES NO WARRANTIES, REPRESENTATIONS, INDEMNITIES, OR GUARANTEES WITH RESPECT TO THE PRODUCTS, WHETHER EXPRESSED OR IMPLIED, ARISING BY LAW, OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. 1800mattress.com neither assumes, nor authorizes salesperson, agent, representative or any other person to make any other or additional guarantee or warranty, or to assume for it, any other liability in connection with the sale of the products. Manufacturers may provide limited warranties for their product, please see your warranty card for details. Delivery charges apply to warranty and service exchanges. **STAINS VOID THE MANUFACTURER'S WARRANTY. DO NOT ALLOW YOUR MATTRESS TO GET WET. PROTECT IT FROM FLUIDS WITH A MATTRESS PROTECTOR.**

LIMITATION OF LIABILITY

1800mattress.com hereby disclaims, and buyer hereby waives any and all obligations and liabilities of 1800mattress.com and all rights, claims and remedies of buyer against 1800mattress.com, including, but not limited to, all liability with respect to the product or services performed or provided by 1800mattress.com or its salespeople, agents or representatives. Under no circumstances shall 1800mattress.com be liable for any consequential, indirect, special, punitive, or incidental damages. The remedies set forth in this instrument are exclusive, and the liability of 1800mattress.com with respect to any sale of its products, or anything done in connection therewith, whether in contract, in tort, under strict liability, under any warranty, or otherwise, whether or not arising from negligence, actual or imputed, shall not exceed the purchase price of the product. This instrument is not intended to provide any legal rights to rental, business, commercial, institutional, or other non-residential uses, or to anyone other than the original residential consumer purchaser. In the event that any one or more provisions or restrictions of this instrument shall be deemed to be illegal or unenforceable, such illegality or unenforceability shall not affect the validity and enforceability of the remaining legal and enforceable provisions or restrictions hereof, which shall be construed as if such illegal or unenforceable provision(s) or restriction(s) had not been inserted.

EMAIL POLICY

By providing 1800mattress.com your email address, we may occasionally send you information on products and special promotions. We will not sell your information to anyone. If you do not wish to receive these offers you may click the unsubscribe link located at the top of the received email.

I HAVE FULLY READ AND UNDERSTAND AND AGREE TO ABIDE BY THE TERMS AND CONDITIONS CONTAINED ABOVE, NAMELY THOSE TERMS CONTAINED IN THE SECTIONS TITLED: DELIVERY, PRICE GUARANTEE, DEPOSITS AND REFUNDS, COMFORT EXCHANGE POLICY AND EXCHANGE FEES, WARRANTIES, AND LIMITATION OF LIABILITY. I HEREBY AUTHORIZE 1800MATTRESS.COM TO CALL OR EMAIL ME TO DISCUSS THIS TRANSACTION, AT THE PHONE NUMBER OR EMAIL ADDRESS I HAVE PROVIDED.(Revised 05.19.10)

(Customer signature)

INVOICE:1213061XQJJ

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