

CUSTOMER SERVICE INFORMATION

Web site: **Chase.com**
 Service Center: **1-800-935-9935**
 Deaf and Hard of Hearing: **1-800-242-7383**
 Para Espanol: **1-877-312-4273**
 International Calls: **1-713-262-1679**

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HOLD - RETURN MAIL
 KARYNA SHULIAK
 301 E 66TH ST APT 8H
 NEW YORK NY 10065-6216



We are clarifying the fee for incoming wires

On March 17, 2019, we're updating the document explaining our Additional Banking Services and Fees to clarify that the fee for an incoming wire is \$0 if it is sent from another Chase account with the help of a Chase banker or through chase.com or the Chase Mobile® app.

As a reminder, our standard fee to receive a wire is \$15, however, some of our products do not charge this fee.

Please call the number on this statement if you have any questions.

CHECKING SUMMARY Chase Checking

	AMOUNT
Beginning Balance	\$14,872.45
ATM & Debit Card Withdrawals	-635.77
Fees	-5.00
Ending Balance	\$14,231.68

Your monthly service fee was waived because you maintained an average checking balance of \$5,000.00 or more during the statement period.

ATM & DEBIT CARD WITHDRAWALS

DATE	DESCRIPTION	AMOUNT
12/14	Card Purchase 12/13 Amca 844-505-3328 NY Card 0558	\$109.00
12/17	Card Purchase 12/16 Oysho - 12119 Minsk Card 0558 Belarus Rbl 154.96 X 0.4720573 (Exchg Rte)	73.15
12/17	Foreign Exch Rt ADJ Fee 12/16 Oysho - 12119 Minsk Card 0558	2.19
12/18	Card Purchase 12/17 Limuziny I Taxi Minsk Card 0558 Belarus Rbl 57.00 X 0.4714035 (Exchg Rte)	26.87
12/18	Foreign Exch Rt ADJ Fee 12/17 Limuziny I Taxi Minsk Card 0558	0.80



December 13, 2018 through January 11, 2019

Account Number: [REDACTED]

ATM & DEBIT CARD WITHDRAWALS (continued)

DATE	DESCRIPTION	AMOUNT
12/19	Card Purchase 12/18 A Allard Boutique De ME Megeve Card 0558	410.55
12/24	Non-Chase ATM Withdraw 12/22 B.C.P Bp Atlas Ensift M Card 0558 MA Dirham 100.00 X 0.1051639 (Exchg Rte)	12.83
12/24	Foreign Exch Rt ADJ Fee 12/22 B.C.P Bp Atlas Ensift M Card 0558	0.38
Total ATM & Debit Card Withdrawals		\$635.77

FEES

DATE	DESCRIPTION	AMOUNT
12/24	Non-Chase ATM Fee-With	\$5.00
Total Fees		\$5.00

REWARDS SUMMARY Chase Debit Card



DATE	DESCRIPTION	AMOUNT
01/11	Redeem your Ultimate Rewards points for a wide range of gift cards, cash back, merchandise, travel and more.	
Points can also be combined with your eligible debit and credit cards in Ultimate Rewards.		
For more information and to redeem, please visit chase.com/UltimateRewards.com		
Debit Card ending 0558 - Total points balance as of 03/16/16		0

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC FUNDS TRANSFERS: Call us at 1-866-564-2262 or write us at the address on the front of this statement (non-personal accounts contact Customer Service) immediately if you think your statement or receipt is incorrect or if you need more information about a transfer listed on the statement or receipt.

For personal accounts only: We must hear from you no later than 60 days after we sent you the FIRST statement on which the problem or error appeared. Be prepared to give us the following information:

- Your name and account number
- The dollar amount of the suspected error
- A description of the error or transfer you are unsure of, why you believe it is an error, or why you need more information.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days (or 20 business days for new accounts) to do this, we will credit your account for the amount you think is in error so that you will have use of the money during the time it takes us to complete our investigation.

IN CASE OF ERRORS OR QUESTIONS ABOUT NON-ELECTRONIC TRANSACTIONS: Contact the bank immediately if your statement is incorrect or if you need more information about any non-electronic transactions (checks or deposits) on this statement. If any such error appears, you must notify the bank in writing no later than 30 days after the statement was made available to you. For more complete details, see the Account Rules and Regulations or other applicable account agreement that governs your account. Deposit products and services are offered by JPMorgan Chase Bank, N.A. Member FDIC



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