

From: Karyna Shuliak <[REDACTED]>
To: Daphne Wallace <[REDACTED]>
Subject: Re: Risk management letter
Date: Fri, 19 Aug 2016 21:13:12 +0000

Thanks Daphne,
I actually reached her back, so don't worry about it. They are still waiting for the approval to release the letters, so looks like there is not much we can do, but wait. I will email Ms. Richardson as well

On Aug 19, 2016, at 4:19 PM, Daphne Wallace <[REDACTED]> wrote:

Greetings Karyna,

I will try to contact Ms. James.

Kind regards, Daphne

On Fri, Aug 19, 2016 at 2:34 PM, Karyna Shuliak <[REDACTED]> wrote:

Hi Daphne,

I just spoke again with Ms. James from the office of risk management, they still haven't sent the letter. I explained to her that the board requires all the paperwork to be submitted by Sept. 1st for the license renewal and this is now 2 since she promised me the letter. She asked to call her back in 5 min and now her extension is not available.

Would you please try to sort it out today or Monday if you can.

Her details are below:

Mrs. Trisha James, Director of Risk Management

Telephone [REDACTED]

Email [REDACTED];

Thank you very much for your help!

Karyna.