

From: "service@shopbop.com" <shopbop@t.shopbop.com>

To: [REDACTED]

Subject: Shopbop Order #19679792 - Order Confirmation

Date: Wed, 26 Mar 2014 04:56:56 +0000



ORDER CONFIRMATION

ORDER NUMBER 19679792

Dear Karyna,

Thank you for shopping at Shopbop. Changes or cancellations to your order cannot be accepted at this time. For information about returns, see our [Return Policy](#).

	DESCRIPTION	QTY	PRICE	ITEM TOTAL	SHIPPING METHOD
	Splendid Ganes Espadrille Wedges, Midnight, 8 SPLEN4123412511169	1	\$98.00	\$98.00	Two Day - \$10
					SHIPPING ADDRESS Karyna Shuliak [REDACTED]
					BILLING ADDRESS Karyna Shuliak 9 East 71st Street New York NY 10021 United States
					TOTAL
					SUBTOTAL \$98.00
					Shipping & Handling \$10.00
					Tax Collected \$0.00
					TOTAL \$108.00



Please note that all 70% off merchandise is Final Sale and not returnable.

SHIPPING

Orders will typically ship within one business day of purchase, pending availability and credit card verification. [Shipping Cost and Time in Transit](#)

ORDER STATUS

You may check the status of your order at any time by logging into your account and then visiting [Order History](#). Note: tracking number may not be visible until after 7 p.m. CT.

RETURNS

Shopbop is happy to announce our improved returns tracking process. When you receive your Shopbop package, you will have a return tracking number on the invoice, located on the top right corner below the order number.

There are three ways to track the status of your return using the return tracking number:

- Visit www.shopbop.com/trackmyreturn and enter the return tracking number
- Go to the [Order History](#) page within My Shopbop
- OR simply contact [Shopbop customer service](#)

CUSTOMER SERVICE

You may email customer service at service@shopbop.com. If calling from within the USA & Canada, call 1-877-SHOPBOP (1-877-746-7267). From outside the USA & Canada, call +1 608-270-3930. We're open 24 hours a day, 7 days a week.

If you need assistance in another language, please email service@shopbop.com.