

**From:** "service@shopbop.com" <shopbop@t.shopbop.com>

**To:** [REDACTED]

**Subject:** Shopbop Order #19679792 - Shipment Confirmation

**Date:** Wed, 26 Mar 2014 18:44:30 +0000


**SHIPPING CONFIRMATION**

**ORDER NUMBER:** 19679792

Dear Karyna,

We're pleased to tell you that the following items from order #19679792 were recently shipped.

	Qty	Item Description
	1	Ganes Espadrille Wedges

**TRACKING NUMBER**

[1ZE192W20201246401](#)

Shipped via UPS

Note: tracking details may not be available until after 7 p.m. Central Time.

**SHIPPING ADDRESS**

Karyna Shuliak  
[REDACTED]  
[REDACTED]

**BILLING ADDRESS**

Karyna Shuliak  
9 East 71st Street  
New York NY 10021  
US

**RETURNS**

Shopbop is happy to announce our improved returns tracking process. When you receive your Shopbop package, you will have a return tracking number on the invoice, located on the top right corner below the order number.

There are three ways to track the status of your return using the return tracking number:

- Visit [www.shopbop.com/trackmyreturn](http://www.shopbop.com/trackmyreturn) and enter the return tracking number
- Go to the [Order History](#) page within My Shopbop
- OR simply contact [Shopbop customer service](#)

Please note that all 70% off merchandise is Final Sale and not returnable.

**CUSTOMER SERVICE**

You may email customer service at [service@shopbop.com](mailto:service@shopbop.com). If calling from within the USA & Canada, call 1-877-SHOPBOP (1-877-746-7267). From outside the USA & Canada, call +1 608-270-3930. We're open 24 hours a day, 7 days a week.

If you need assistance in another language, please email [service@shopbop.com](mailto:service@shopbop.com).