

From: [REDACTED] <[REDACTED]>
To: LSJ <[REDACTED]>, LSJ <[REDACTED]>
Cc: Daphne Wallace <[REDACTED]>
Subject: Fwd: Order Confirmation #020018139902
Date: Sun, 01 Jan 2012 23:39:19 +0000

Couch and armchair ordered for Sam's Place

Begin forwarded message:

From: Pottery Barn <PotteryBarn@enews.potterybarn.com>
Subject: Order Confirmation #020018139902
Date: January 1, 2012 5:58:09 PM EST
To: [REDACTED]
Reply-To: Pottery Barn <customerservice@enews.potterybarn.com>

Please add PotteryBarn@enews.potterybarn.com to your address book to ensure our emails reach your inbox.

 **POTTERY BARN**

FURNITURE RUGS & WINDOWS BEDDING BATH LIGHTING ACCESSORIES GIFTS WEDDING REGISTRY **SALE**

Customer Service

Order #020018139902

Dear [REDACTED],

Thank you for shopping with Pottery Barn.

We have received your order, and it is currently being processed. Please see below for details.

If your order contains both In-Home Delivery and UPS delivered items, we will attempt to combine your items when possible with your In-Home Delivery.

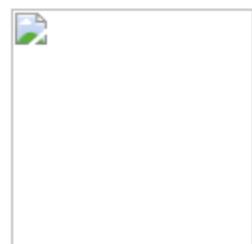
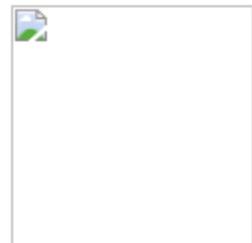
SHIP TO NAME AND ADDRESS

Brice Gordon/Lsj/Stthomas
(To protect your privacy, the street address has been omitted.)
Medley, FL33178

ITEM DESCRIPTION	 STATUS	QTY	PRICE
Pbcra Ply Twl Gr Sfa Crm Item # 83- 1452465	 Available for immediate shipping	1	\$1,399.00
Pbcra Ply Twl Gr Arm Crm Item # 83- 1452515	 Available for immediate shipping	1	\$899.00

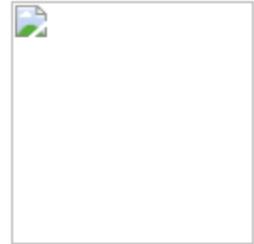
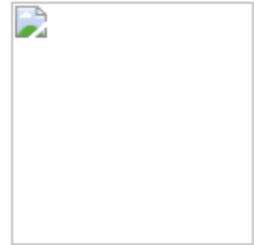
Merchandise: \$2,298.00
Delivery Charge: \$145.00
Shipping and Processing Charges: \$229.80

You May Also Like:



Tax: \$187.09
TOTAL*: \$2,859.89

Credit Card Amount: \$2,859.89



Pottery Barn Order and Return Policy

At Pottery Barn, we take great pride in the quality and craftsmanship of our products. Attention to design, materials, safety and construction is our priority. We carefully inspect your order prior to shipment; upon receipt, please inspect your purchase and notify us of any damage. We will arrange for a prompt replacement. If, within 7 days for Quick Ship upholstery or 30 days for all other products, you are dissatisfied for any reason, you may return your purchase for a refund of the merchandise value. **Please note: we cannot accept returns on monogrammed, personalized, final-sale or special-order items, or on items damaged through normal wear and tear. Once your order has been placed, the order cannot be cancelled or returned.** Gift registry items may be returned within 90 days of the event or within 90 days of purchase, whichever is later.

We will continue to email the status of your order as each item is shipped. You can always review the status of your order at www.potterybarn.com. Simply enter your order confirmation number and billing zip code to access the information.

If you ordered multiple items, some items may be shipped separately with no additional shipping charges.

Thank you for your order.

Pottery Barn Customer Service

1.888.779.5176

7 days a week, 5:00 am – 9:00 pm (PT)

SHOP THE POTTERY BARN FAMILY	pbteen.com	potterybarnkids.com
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Sale quantities are limited, and all sales are final.

To ensure delivery to your inbox, add PotteryBarn@enews.PotteryBarn.com to your address book.

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This message was sent to: [REDACTED]