

From: Chase Debit Card Fraud Prevention <chase.debit.card.fraud.prevention@fraud.chase.com>

To: [REDACTED]

Subject: Urgent Chase Verification Requested For Recent transaction(s)

Date: Wed, 03 Oct 2012 07:02:15 +0000



URGENT: Verification of Recent Transactions Required

Your Chase Debit Card Ending in 0558

Dear KARYNA SHULIAK:

As part of our ongoing effort to protect your account and our relationship, we monitor your account for possible fraudulent activity. **We need to confirm that you or someone authorized to use your account made the following transaction(s) on your Chase Debit Card ending in 0558:**

- 1) A transaction in the amount of \$29.95 at mbi onlinehelpnet dot com , an inbound teleservices merchant was approved in 877-264-6497, Cyprus on or around 2012-10-03 at 01:00AM.
- 2) A transaction in the amount of \$24.94 at secpayeu dot com whalemem, an inbound teleservices merchant was approved in 866-450-4000, United Kingdom on or around 2012-10-03 at 00:54AM.
- 3) A transaction in the amount of \$29.95 at videosupport1 dot com , an inbound teleservices merchant was attempted in 661-705-5055, United Kingdom on or around 2012-10-03 at 00:38AM.
- 4) A transaction in the amount of \$3.99 at amazon services kindle, a record shop was approved in 866-321-8851, washington United States on or around 2012-10-01 at 3:42PM.

Please click on one of the two statements below that best represents the transactions above:

[All Transaction\(s\) Authorized:](#) [One or More Transaction\(s\) NOT Authorized](#)

NOTE: If the dollar amount is not identical to what you show in your records, this may be due to the transaction being a pre-authorization for the final purchase amount.

Your satisfaction is important to us, and we appreciate your prompt attention to this matter. If you already had the opportunity to discuss this matter with us, please disregard this message. You may also call 800-355-5265 from the U.S. and Canada. If you prefer, use the phone number on the back of your Chase Debit card. Internationally, you can reach us at 866-686-6670. For your convenience, we are available to take your call 24 hours a day, 7 days a week.

Thank you for being our customer.

Sincerely,



Christopher J. Palumbo
Senior Vice President
Chase Fraud Prevention

E-mail Security Information

E-mail intended for: KARYNA SHULIAK For your account ending in: 0558.

If you are concerned about the authenticity of this message, please [click here](#) or call the phone number on the back of your debit card. If you would like to learn more about e-mail security or want to report a suspicious e-mail, [click here](#).

Note: If you are concerned about clicking links in this e-mail, the Chase Online services mentioned above can be accessed by typing www.chase.com directly into your browser.

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JPMorgan Chase Bank, N.A.