

From: Eduardo <[REDACTED]>

To: Richard Kahn <[REDACTED]>

Cc: Karyna Shuliak <[REDACTED]>, [REDACTED]

Subject: FW: SLK_Palm Beach_Delivery_South Beach

Date: Wed, 08 Jul 2015 22:07:52 +0000

Attachments: PB_065726_order_R04.pdf; PB_066940_replacement_from_065726.pdf;
PB_069897_cancel_from_065726.pdf

Richard,

Here is the email sent to Gregory, with the explanations regarding the South Beach side tables.

See below, and attachments.

Thank you.

Eduardo

From: Carolina Gomes [mailto:[REDACTED]]

Sent: Monday, May 11, 2015 6:24 PM

To: 'Gregory Riches'

Cc: 'EDUARDO TREVISAN'; 'Richard Kahn'; 'Janusz Banasiak'; Rosana

Subject: RE: SLK_Palm Beach_Delivery

Hi Gregory,

RIGEL lounge chair's delivery set on **18th of May**.

SOUTH BEACH side table:

- Original order # **065726/55** → 8 side tables (items 600 & 1100)
- Cancel order # **069897/55** → 8 side tables (items 600 & 1100)
- Replacement order # **066940/55** → 4 side tables (delivered - item 200)

In regards other 4 (we were waiting to have in our system) which unfortunately we had problems with this supplier and the items did not arrive, and there still no ETA.

The items were canceled **prior to the last report sent, and credited at the time to your account.**

Rosana is trying to contact you since you asked her to call you. She left some voice messages, but she did not reach you on your personal number neither on your work number.

Best regards,
Carolina Gomes
a r t e f a c t o
17651 Biscayne Blvd, Aventura, FL 33160

From: Gregory Riches [mailto:]
Sent: Monday, May 11, 2015 3:07 PM
To: Carolina Gomes; < >
Cc: EDUARDO TREVISAN; Richard Kahn; Janusz Banasiak
Subject: Re: SLK_Palm Beach_Delivery

Carolina & Rosana,
They can be delivered on Monday of next week the **18th of May**.

Can you please confirm again how many south beach side tables you have delivered from the original order of #65726?

We should have (8) but my notes say that only (4) were delivered.

**Also, when are you going to respond to my repeated request for a refund schedule for the returned damaged and missing items from NYC?
This has dragged on for way too long so please resolve it as soon as possible.**

Gregory

On May 11, 2015, at 11:45 AM, "Carolina Gomes" < > wrote:

Hi, Gregory,
I hope you are doing well.

The container with 2 Rigel lounge chairs (Sales Order # 069513/55) arrived.

The delivery can be on schedule starting on this **Wednesday the 13th**.

Please, let us know when do you want receive them.

Thank you.

Best regards,
Carolina Gomes
a r t e f a c t o
17651 Biscayne Blvd, Aventura, FL 33160

Gregory Riches
INTERIORS
43 West 28th #3
NYC, NY 10001

