

From: Marilia <[REDACTED]>
To: 'Karyna Shuliak' <[REDACTED]>
Cc: 'Eduardo' <[REDACTED]>, [REDACTED], [REDACTED],
[REDACTED], 'Gregory Riches' <[REDACTED]>
Subject: RE: NYC apt.#8 H
Date: Tue, 02 Jun 2015 19:40:29 +0000

Hi Karyna

We can help you regarding the rug, but considering it was not a mistake in our part.
You would have to receive the rug in our warehouse in Miami and order another rug for you, since it is not in stock,
Once it arrives (12 weeks ETA) you could pick it up at our warehouse or we would quote to send it to NY.

Thank you
Marilia

-----Original Message-----

From: Karyna Shuliak [mailto:[REDACTED]]
Sent: Tuesday, June 02, 2015 1:41 PM
To: Marilia
Cc: Eduardo; [REDACTED]; [REDACTED];
[REDACTED]; Gregory Riches
Subject: Re: NYC apt.#8 H

Whatever happened, unfortunately this is not the color the client wanted.. I would really appreciate if we could exchange it!
Thank you for your understanding!

> On Jun 2, 2015, at 1:17 PM, Marilia <[REDACTED]> wrote:
>
> Hi Karyna,
>
> We just checked everything and we sent exactly the color Gregory has
> chosen after your visit, when he came to the store which was the
> camel (this color is like caramel and he said was the right color for the
> apartment) .
>
> Also you were copied in the email from Gregory confirming all the
> items (see below), he requested that color on November 21st.
>
> Thank you
> Marilia
>
>

>
>
>
> -----Original Message-----
> From: Eduardo [mailto: [REDACTED]]
> Sent: Tuesday, June 02, 2015 1:04 PM
> To: Karyna Shuliak
> Cc: [REDACTED]; [REDACTED];
> [REDACTED]; Marilia
> Subject: FW: NYC apt.#8 H
>
> Good afternoon Karyna,
>
> I am sorry if I couldn't talk to you, as you know we do have clients
> coming to the store and takes time to work on their homes.
>
> Also considering all the apartments, whenever you request a specific
> information, I need to revise it, I do not have all the details on top
> of my head.
> The rug is correct! That was the final color revised by Gregory, which
> was signed on in the order, prior shipping.

> -----Original Message-----
> From: Gregory Riches [mailto: [REDACTED]]
> Sent: Friday, November 21, 2014 4:22 PM
> To: Eduardo
> Cc: Rosana; Rich Kahn; Shuliak Karyna
> Subject: NYC apt.#8 H

>
> Hello Eduardo,
> Here is the list of additional furniture I need for apt. 8H at 301
> east 66th st in NY.
> Purchaser will be the same as the other orders as will the delivery
address.

>
> (4) Vane II dining chairs in polar piece
> (1) Spin dining table in Uranus lacquer
> (1) Jensen sofa in Ratier Salinas Mix natural
> (2) Juliette Swivel lounge chairs in oak and Ratier Boucle Valencia
> Off White
> (1) Cow hide rug squares in camel 11' x 8'
> (1) Kenzo double dresser in oak truffle
> (2) Bloom side tables in sahara outside and uranus lacquer inside.
> (2) Crystal column lamps
> (1) Eden ottoman in velvet Ravello multicolored

>
> Please put together the necessary quotes and forward them to me for
review.

>
> Thank you,
> Gregory

>
> Gregory Riches
> INTERIORS

> [REDACTED]
> NYC, NY 10001
> [REDACTED]
>
>
>
>
>