

From: Gregory Riches <[REDACTED]>
To: Karyna Shuliak <[REDACTED]>
Subject: Fwd: promised delivery
Date: Mon, 16 Mar 2015 15:48:52 +0000

Please read all the emails below.

G

Begin forwarded message:

From: "Eduardo" <[REDACTED]>
Subject: RE: promised delivery
Date: March 14, 2015 3:35:38 PM EDT
To: "Gregory Riches" <[REDACTED]>, <[REDACTED]>
Cc: "Richard Kahn" <[REDACTED]>, <[REDACTED]>, <[REDACTED]>

Gregory,

Please understand.. I would love to confirm a date for the next delivery, but unfortunately there is a factor out of our hands and that is "customs" at the port.

Daiana and our warehouse team are on standby to advise as soon as everything is been ready to ship.

As you know we had quoted "one shipment" to NY, and after you requested to split it in December near Christmas, we did everything as fast as possible to accommodate a partial delivery.

At this point I ask you to please wait for just a few more days so we can send you a final quote for the freight (due to changes) so all the items can be checked and shipped.

Once we provide the final freight and date, we will need to receive the balance in order to ship the last part of the order.

Thank you again,

Best,

Eduardo+

From: Gregory Riches [mailto:[REDACTED]]
Sent: Saturday, March 14, 2015 1:15 PM
To: [REDACTED]
Cc: Artefacto TREVISAN; Richard Kahn; [REDACTED]
Subject: Fwd: promised delivery

Rosana,

Below is another email documenting the implication that we were going to receive a delivery in February!

I shouldn't have to point these things out if your company was following through on its promises.

Please rectify this situation ASAP.

G

On Feb 18, 2015, at 11:19 AM, Eduardo <[REDACTED]> wrote:

Good morning Gregory,

As soon as I receive the report, will send it to you.

The items have a arrival ETA for the 22nd, which means it must clear customs and be all checked at the warehouse before sending.

Regarding freight to NY, Daiana is in copy to let us know once everything is ready and the scheduled with Confianca.

Yes we will include the beds to the delivery, all will be consolidated, just the last Herzog night stands will be sent later, since the order was just placed.

I will send the order for the 2 additional cushions to Karyna.

Thank you,

Eduardo

From: Gregory Riches [mailto:[REDACTED]]

Sent: Wednesday, February 18, 2015 10:01 AM

To: Eduardo

Cc: Karyna Shuliak; Richard Kahn; [REDACTED]; [REDACTED]; Marilia

Subject: Re: New orders to add.

Eduardo,

Where is the accounting report? Also what is happening with the delivery schedule for NYC?

Are we receiving a delivery next week and does that include the beds? I have mattress' to coordinate a delivery with as soon as possible.

Also did you ever answer Karyna about the off white cushions for Palm Beach matching what we already received?

Please let us know.

Gregory

On Feb 16, 2015, at 4:46 PM, Eduardo <[REDACTED]> wrote:

Hi Karyna/ Gregory,

Attached are the special orders for our Rigel lounge chairs and Herzog nightstand.

It is hard to actually see the colors on a picture, but the structure would be is the dark espresso (paint) and the drawer in P01 which would give you a richer look, overall will lot all dark.

<image002.png>

Also we submitted all the paperwork to accounting, as soon as we receive the final report, I will forward to you.

Thank you,

Best,

Eduardo

artefacto

Eduardo Trevisan

Design Consultant

17651 Biscayne Blvd

Aventura Fl 33160

Phone dir: [REDACTED]

fax: [REDACTED]



Please consider the environment before printing this e-mail.

<SLK 069430.pdf><SLK 069513.pdf>

Gregory Riches

INTERIORS

[REDACTED]

NYC, NY 10001

[REDACTED]

Gregory Riches

INTERIORS

[REDACTED]

NYC, NY 10001

[REDACTED]