

From: Gregory Riches <[REDACTED]>
To: Karyna Shuliak <[REDACTED]>
Subject: Fwd: Item missing to NY FREIGHT -
Date: Mon, 16 Mar 2015 15:52:02 +0000

...and this is the email from the manager Rosana that set me off to respond with the email I sent you prior to this. Also please read all the way down for the constant back and forth with them.

G

Begin forwarded message:

From: "Rosana" <[REDACTED]>
Subject: RE: Item missing to NY FREIGHT -
Date: March 13, 2015 6:08:01 PM EDT
To: "Richard Kahn" <[REDACTED]>, "Eduardo" <[REDACTED]>, <[REDACTED]>
Cc: "Gregory Riches" <[REDACTED]>, "Daiana" <[REDACTED]>

Mr. Kahn,

As you can see it, below has all the information that you requested that Eduardo sent to you before.

Daiana is in copy, and she is the person in charge to give the delivery date.

Best regards,

From: Eduardo [mailto:[REDACTED]]
Sent: Saturday, January 10, 2015 5:33 PM
To: [REDACTED]; [REDACTED]
Cc: Karyna Shuliak; [REDACTED]; [REDACTED]
Subject: Delivery / ETA arrival

Gregory,

Just heard your voicemail. I will send the sofas back to PB.

Also will talk to Confianca regarding the delivery for the remaining items, and check when the beds and damaged pieces can be sent.

Below is the ETA for the pending orders from Brasil, for PB and NY.

065614/55 - 02/12

065726/55 - 02/12

065773/55 - 02/12

065778/55 - 01/22

065804/55 - 01/22

066531/55 - 01/22

066891/55 - 03/06

067133/55 - 03/22

067207/55 - 03/22

Thank you,

Eduardo

Rosana Horton

artefacto

17651 Biscayne Blvd.

Aventura, Fl 33160

Phone: [REDACTED]

Direct Line: [REDACTED]

Fax: [REDACTED]

www.artefacto.com

From: Richard Kahn [mailto:[REDACTED]]

Sent: Friday, March 13, 2015 3:57 PM

To: Rosana

Cc: Gregory Riches

Subject: Re: Item missing to NY FREIGHT -

what does that mean?

we need a firm date!!

thank you

Richard Kahn

HBRK Associates Inc.

575 Lexington Avenue 4th Floor

New York, NY 10022

tel [REDACTED]

fax [REDACTED]

cell [REDACTED]

On Mar 13, 2015, at 3:47 PM, Rosana <[REDACTED]> wrote:

Hi Gregory,

Daiana is who taking care of it.

EFTA00531005

Best regards,

Rosana Horton
artefacto

17651 Biscayne Blvd.

Aventura, Fl 33160

Phone: [REDACTED]

Direct Line: [REDACTED]

Fax: [REDACTED]

www.artefacto.com

From: Gregory Riches [mailto:[REDACTED]]

Sent: Friday, March 13, 2015 3:04 PM

To: Rosana

Cc: Richard Kahn

Subject: Re: Item missing to NY FREIGHT -

Hi Rosana,

That's great, so what about the delivery date?

G

On Mar 13, 2015, at 12:59 PM, Rosana <[REDACTED]> wrote:

Hi Gregory,

Hope you are doing well!

Good news, the 6 clear water ribbed lamps just arrived!

Best regards,

Rosana Horton
artefacto

17651 Biscayne Blvd.

Aventura, Fl 33160

Phone: [REDACTED]

Direct Line: [REDACTED]

Fax: [REDACTED]

www.artefacto.com

From: Gregory Riches [mailto:[REDACTED]]

Sent: Thursday, March 12, 2015 10:08 AM

To: Rosana

Cc: 'Eduardo'; [REDACTED]; 'Richard Kahn'

Subject: Re: Item missing to NY FREIGHT -

Rosana,

As I said to Eduardo, I do not want to hold up this shipment any further. I need to be assured that the beds can be delivered before the mattresses are on the 25th of March.

This is my clients priority.

Thanks and please let me know as soon as you do.

Gregory

On Mar 11, 2015, at 11:22 AM, Rosana <[REDACTED]> wrote:

Hi Gregory,

I'm working on the ligths. They will probally have them by Monday the 16th.

best regards,

Rosana Horton

artefacto

17651 Biscayne Blvd.

Aventura, Fl 33160

Phone: [REDACTED]

Direct Line: [REDACTED]

Fax: [REDACTED]

www.artefacto.com

From: Gregory Riches [mailto:[REDACTED]]

Sent: Wednesday, March 11, 2015 9:56 AM

To: Eduardo

Cc: [REDACTED] Gomes; [REDACTED]; Richard Kahn

Subject: Re: Item missing to NY FREIGHT -

E

Do you have any alternative lights to replace them?

If not then don't let it hold up the shipment and apply the credit.

Tx

G

On Mar 10, 2015, at 5:18 PM, "Eduardo" <[REDACTED]> wrote:

Gregory,

There are a few lamps missing out of stock at the supplier, and won't be here in time for shipping. I do not want to hold the project so we can cancel them, and apply the credit towards the balance.

EFTA00531007

065145/55 (4 clear water ribbed lamps)
065329/55 (2 clear water ribbed lamps)
067133/55 (2 Crystal column lamps)

Please advise,

Thank you,

Eduardo

artefacto

Eduardo Trevisan

Design Consultant

17651 Biscayne Blvd

Aventura Fl 33160

Phone dir: [REDACTED]

fax: [REDACTED]



Please consider the environment before printing this e-mail.

Gregory Riches
INTERIORS

[REDACTED]
NYC, NY 10001

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