

From: Gregory Riches <[REDACTED]>
To: Karyna Shuliak <[REDACTED]>
Subject: Fwd: Damaged console & Delivery
Date: Mon, 16 Mar 2015 16:03:26 +0000

and another email...

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Begin forwarded message:

From: Gregory Riches <[REDACTED]>
Subject: Re: Damaged console & Delivery
Date: March 10, 2015 10:15:50 AM EDT
To: Eduardo <[REDACTED]>
Cc: "[REDACTED] Gomes" <[REDACTED]>, [REDACTED], [REDACTED], Richard Kahn <[REDACTED]>

Eduardo,

The best option as the replacement for the Inga is the New Verre Console. Please make note that this is going to Apt 10N now.

Also you never sent me the invoice for the additional lean sofa with chaise right that I asked for this same apartment.

Meanwhile, what is going on with a delivery date for NYC? I have 8 mattresses that have to be delivered by the 25th of March. I have moved their delivery date several times and can't do it again.

I was told by you, Rosana and Carolina that the beds would be delivered by the end of January, when they did not show up with the first delivery on the 5th.

Please respond to this ASAP, your company has been paid over \$450,000 to date and only a quarter of the merchandise has been delivered. My client and Rich are even more impatient now and they are demanding that this be resolved soon.

Thank you,
Gregory

On Mar 9, 2015, at 7:55 PM, Eduardo <[REDACTED]> wrote:

Good afternoon Gregory,

There is one item which was damaged and we do not have a replacement (Inga console, item 2700, PO. 065166/55)

These are the options we would have right away to replace it.

Thank you

artefacto

EFTA00531009

Eduardo Trevisan

Design Consultant

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Please consider the environment before printing this e-mail.

<slk console opt.pdf><CORLEO CONSOLE - PASSPORT.jpg><COLLINS CONSOLE - BRAZIL.jpg><NEW VERRE CONSOLE - PASSPORT.pdf>

Gregory Riches

INTERIORS

[REDACTED]

NYC, NY 10001

[REDACTED]