

From: "[REDACTED]" <[REDACTED]>

To: [REDACTED]

Subject: Shopbop Order #23175080 - Order Confirmation

Date: Thu, 29 Jan 2015 05:43:15 +0000

ORDER CONFIRMATION

ORDER NUMBER 23175080

Dear Karina,

Thank you for shopping at Shopbop. Changes or cancellations to your order cannot be accepted at this time. For information about returns, see our [Return Policy](#).

	DESCRIPTION	QTY	PRICE	ITEM TOTAL
	Love+Grace Flannel Shortie PJ Set, Blue Plaid, S LGRAC3001216008114	1	\$71.00	\$71.00

SHIPPING METHOD
 FREE - Two-Day

SHIPPING ADDRESS
[REDACTED]
301 East 66th Street, apt.8H
New York NY 10065
United States

BILLING ADDRESS
[REDACTED]
9 East 71st Street
New York NY 10021
United States

TOTAL	
SUBTOTAL	\$71.00
Shipping & Handling	\$0.00
Tax Collected	\$0.00
TOTAL	\$71.00



Please note that all 70% off merchandise is Final Sale and not returnable.

SHIPPING

Orders will typically ship within one business day of purchase, pending availability and credit card verification. [Shipping Cost and Time in Transit](#)

ORDER STATUS

You may check the status of your order at any time by logging into your account and then visiting [Order History](#). Note: tracking number may not be visible until after 7 [REDACTED] CT.

RETURNS

Shopbop is happy to announce our improved returns tracking process. When you receive your Shopbop package, you will have a return tracking number on the invoice, located on the top right corner below the order number.

There are three ways to track the status of your return using the return tracking number:

- Visit [REDACTED] and enter the return tracking number
- Go to the [Order History](#) page within My Shopbop

- OR simply contact [Shopbop customer service](#)

CUSTOMER SERVICE

You may email customer service at [REDACTED]. If calling from within the USA & Canada, call 1-877-SHOPBOP (1-877-746-7267). From outside the USA & Canada, call +1 608-270-3930. We're open 24 hours a day, 7 days a week.

If you need assistance in another language, please email [REDACTED].