

From: "[REDACTED]" <[REDACTED]>

To: [REDACTED]

Subject: Shopbop Order #23175080 - Shipment Confirmation

Date: Thu, 29 Jan 2015 20:09:09 +0000



SHIPPING CONFIRMATION

ORDER NUMBER: 23175080

Dear Karina,

We're pleased to tell you that the following items from order #23175080 were recently shipped.

	Qty	Item Description
	1	Flannel Shortie PJ Set

TRACKING NUMBER

[1ZX098461341243606](#)

Shipped via UPS

Note: tracking details may not be available until after 7 [REDACTED] Central Time.

SHIPPING ADDRESS

[REDACTED]
301 East 66th Street, apt.8H
New York, NY 10065
US

BILLING ADDRESS

[REDACTED]
9 East 71st Street
New York NY 10021
US



RETURNS

Shopbop is happy to announce our improved returns tracking process. When you receive your Shopbop package, you will have a return tracking number on the invoice, located on the top right corner below the order number.

There are three ways to track the status of your return using the return tracking number:

- Visit [REDACTED] and enter the return tracking number
- Go to the [Order History](#) page within My Shopbop
- OR simply contact [Shopbop customer service](#)

Please note that all 70% off merchandise is Final Sale and not returnable.

CUSTOMER SERVICE

You may email customer service at [REDACTED]. If calling from within the USA & Canada, call 1-877-SHOPBOP (1-877-746-7267). From outside the USA & Canada, call +1 608-270-3930. We're open 24 hours a day, 7 days a week.

If you need assistance in another language, please email [REDACTED].