

**From:** Kristen Grounds <[REDACTED]>

**To:** "[REDACTED]" <[REDACTED]>

**Subject:** Peepers Order

**Date:** Mon, 02 Feb 2015 17:27:18 +0000

**Importance:** high

**Inline-Images:** image001.png; image002.png; image003.png; image004.png; image005.png

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Hello [REDACTED],

Thank you for your recent order from PeeperSpecs! Our system, however, has alerted us that this order has a rather high score with our fraud alert system, as well as the order total being significantly high. Could you please verify that you did, indeed, place this order? Any information would be greatly appreciated in helping us to verify the authenticity of this order.

We apologize we must have such stringent guidelines, but our exposure to fraudulent orders over the past year has caused us to change our policies. It's unfortunate that a few bad people out there cause us to create headaches for our true customers, but this is a necessary part of our business.

We hope you understand and look forward to your reply.

Best regards,

**Kristen Grounds**

CUSTOMER EXPERIENCE TEAM  
Customer Care & Sales Specialist

**PeeperSpecs** | peeperspecs.com

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Office [REDACTED]  
Direct [REDACTED]



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