

From: Customercare <[REDACTED]>
To: Karyna Shuliak <[REDACTED]>
Subject: Re: Shipping Status
Date: Thu, 13 Nov 2014 21:49:21 +0000

Karyna,

the box for the chairs are 3" inches to tall and 1" too wide for the international Package service to St. Thomas. Fedex will only take the box size by Freight

Box Size Each :23" x 22" x 35"H 24 lbs

The only way they can be shipped is by Fedex Freight. However the price is outrageous.

Fedex Standard Air: \$765.00

FedEx Freight : \$1894.73

We can ship the items to Florida to a forwarding agent that can send them by sea if you know what agent works for St. Thomas.

thank you,

On Nov 12, 2014, at 5:08 PM, Karyna Shuliak <[REDACTED]> wrote:

> Thank you Lars.

> Please keep in mind UPS does not ship to St.Thomas, FedEx does.

>

> Karyna.

>

>

> Sent from my iPhone

>

>> On Nov 12, 2014, at 6:00 PM, Customercare <[REDACTED]> wrote:

>>

>> Hello Karyna,

>>

>> the package dimension for shipping the goods to US. Virgin Islands seems to have been revised in September.

>> We are working on getting the better quote with Fedex and UPS but the rates are very high. As soon as we have

>> collected all the freight rates I will send you a list of shipping rates and you can choose the best options for you.

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>> thank you,

>> Lars

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