

**From:** Apple Support <[REDACTED]>

**To:** [REDACTED]

**Subject:** Your upcoming Genius Bar reservation.

**Date:** Sun, 31 Jul 2016 03:45:46 +0000

**Attachments:** Apple\_Support\_Appt.ics

---



You're all set. We'll see you soon.

Here are the details of your upcoming Genius Bar reservation.  
Be sure to check in with a specialist when you arrive.

[Manage my reservations](#)

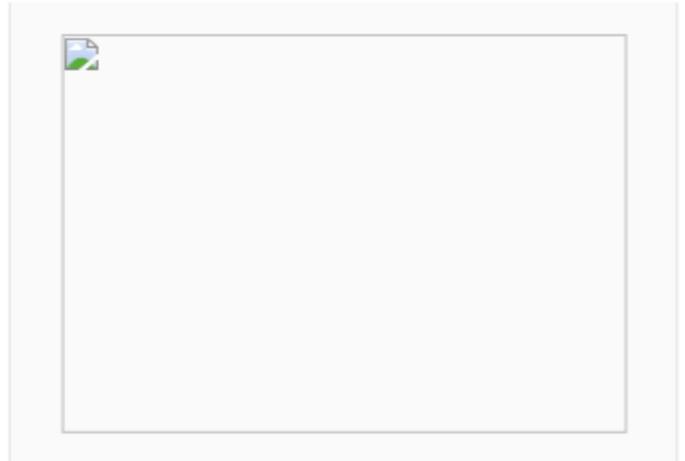
## Genius Bar for Your Mac

Case ID: 1184349102

**Monday, August 1, 12:30 p.m.**

Apple Store, Apple Store Upper East Side

[Driving directions and map](#)



## Before You Come In

**Back up your data.**

[Learn how to back up your Mac](#)

**Update your software.**

Many issues can be resolved by updating the software on your Mac.

[Learn how to update your Mac software](#)

\*The Apple Store is not responsible for any data loss that may occur during service. Be sure to back up the data on your Mac.

[Shop Online](#) | [Find a Store](#) | [1-800-MY-APPLE](#) | [Get the Apple Store App](#)

If you require special accommodations, please call 1-800-MY-APPLE to make an appointment over the phone.

If you are unable to turn off Find My Mac, Apple cannot provide support services. This policy is in force to prevent unauthorized persons from servicing your Mac without your knowledge.

TM and © 2016 Apple Inc. 1 Infinite Loop, MS 96-DM, Cupertino, CA 95014.

[All Rights Reserved](#) | [Updated Privacy Policy](#) | [My Apple ID](#)

EFTA00532544

This is a transactional email. If you prefer not to receive commercial email from Apple, please [click here](#).

