

From: Ralph Lauren Customer Assistance <CustomerAssistance@RalphLauren.com>

To: [REDACTED]

Subject: Your Pre-Order 4647967935 at RalphLauren.com

Date: Sat, 09 Jul 2016 17:47:30 +0000

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Thank You For Shopping at RALPHLAUREN.COM

Thank you for placing an order at RalphLauren.com. You have received this email because one or more items in your order have been pre-ordered.

The order number for your pre-order placed on Jul 09, 2016 is 4647967935.

The expected ship date and additional information can be found below. You will be charged only when your merchandise has shipped.

We will email your shipping confirmation, invoice and tracking number(s) when your merchandise ships. To ensure prompt delivery, some items may ship separately.

If you have an account at RalphLauren.com, you can [track the status of your order](#) simply by entering your email address and password in the My Account section. If you have not registered at RalphLauren.com, you still can track the status of your order by entering the order number listed above in the Track My Orders/Returns section. You also can [learn more](#) about the benefits of having an account at RalphLauren.com. For your records, we have listed any pre-ordered items below. If you've purchased items that are not on pre-order, the details for those items will be sent in a separate confirmation email.

Billing Address:
Karyna Shuliak
9 E 71st Street
New York, NY 10021



SHIP TO:

510037936390		Premier Coated Skinny Jean, Alpine Brown, 6	1 @ \$135.00	Standard Ground	08/12/2016	Karyna Shuliak 9 E 71st Street New York, NY 10021
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Merchandise Sub Total:	\$135.00
Tax:	\$12.38
Shipping:	\$4.44
Total:	\$151.82

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The option to cancel your order is available for a limited time. While it's available, you will find a cancel button next to your order on the order tracking page at the following link:
https://www.ralphlauren.com/checkout/index.jsp?remote_ot=true&process=orderTracking.

An important note about debit and credit card transactions:
 Your credit or debit card will not be charged until your item(s) has shipped, at which time we will email you the tracking information. Before your item(s) ships, your debit or credit card statement will show what looks like a deduction from your account. Please note: These funds have not been deducted but are being reserved within your account to ensure that your order can be processed. This is known as an authorization hold and typically lasts from 3 to 7 days, depending on the policy of your bank or credit card company.

If you have any questions or concerns, please call Customer Assistance toll-free at 888-475-7674 or email us at CustomerAssistance@RalphLauren.com.

Our Customer Assistance hours of operation are: Monday–Friday, 9:00 a.m.–11:59 p.m. Eastern Time, and Saturday and Sunday, 10:00 a.m.–10:00 p.m. Eastern Time.

We look forward to sharing the World of Ralph Lauren with you again soon at RalphLauren.com.

Please note that at any time after our receipt of your order, we reserve the right to accept or decline your order, or any portion thereof, even after your receipt of an order confirmation. We reserve the right to cancel orders due to discrepancies with billing information or if an unauthorized promotion code has been used. We reserve the right, at our sole discretion, to limit the quantity of items purchased and/or prohibit sales to dealers. In the event that a product has been listed at an incorrect price, we shall have the right to refuse or cancel orders placed for the product listed at that incorrect price, regardless of whether the order has been confirmed and/or your debit or credit card has been charged. If your debit or credit card already has been charged for the purchase and then your order is canceled, we will issue a credit back to your account in the amount of the incorrect price promptly.

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