

**From:** Smartheart@shl-telemedicine.com  
**Subject:** Smartheart Firmware Update  
**Date:** Mon, 11 Jul 2016 13:03:10 +0000

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Dear Smartheart User,

We have sent a firmware update request to your device. [REDACTED]

Please follow the instructions below to complete the update:



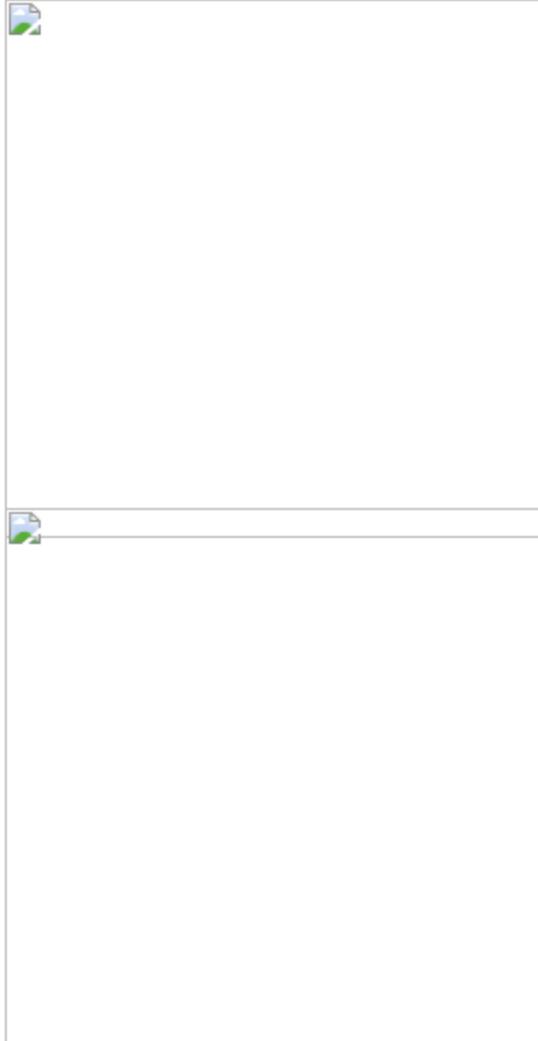
Select **YES**

2. The update will begin to download.

You can track the progress by looking at orange bar.

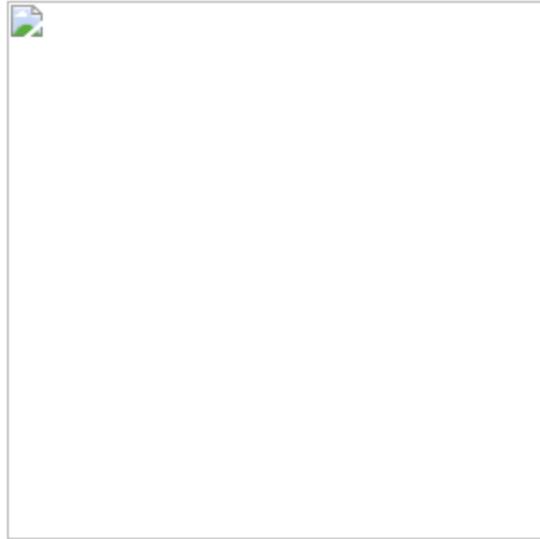
This may take a few minutes.

**\*It is important not to turn off the device or exit the Smartheart app during this process.**



3. When the update is complete you will receive this message:

"Smartheart firmware version updated successfully."



**The app will return to the "ECG Completed" screen and you can continue to use Smartheart as you did before.**

Kind Regards,

SHL Telemedicine  
 Smartheart

For more information visit:



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