

From: Gap Customer Service <custserv@gap.com>

To: [REDACTED]

Subject: Order Status Update for Order #TPNBBWV

Date: Tue, 12 Jul 2016 18:11:04 +0000

Dear Karyna,

Thank you for your order # TPNBBWV.

We're sorry, but while processing your order, we found that the item(s) below are no longer available. Your Order Total has been adjusted to reflect any changes. If you paid with a credit card, you have not been charged for the item(s). If you prepaid for this order in a store or paid with a GiftCard, we will refund the amount promptly.

Unavailable Item(s)

Brand	Item Description	Unit Price	Qty	Total
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Gap	Essential short-sleeve crew light heather XL Tal	\$12.50	1	\$12.50
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We value your business and apologize for any inconvenience. We'd like to offer you 'Get 10% off your order' on your next order at gap.com. Simply use the promo code FJMB7N9L86TNK8LXJN6G at checkout.

If we may be of further assistance, please contact us at custserv@gap.com or 1.800.GAPSTYLE (1.800.427.7895). Our Customer Service Consultants are available to take your call from 7a-1a EST, 7 days a week.

Sincerely,

gap.com Customer Service

Offer expires 6 months from today at 11:59 PM ET and is valid online at gap.com, bananarepublic.com, oldnavy.com, and athleta.gap.com in the US only. Offer is also valid at bananarepublicfactory.com and gapfactory.com. Not valid at Gap, Banana Republic or Old Navy store locations or at Gap Outlet and Banana Republic Factory stores. Offer not valid on International shipments. Limit one discount per customer per transaction. Offer is good for one time use only and must be redeemed at time of purchase. No adjustments on previous purchases. Not valid for cash or cash equivalent. Cannot be combined with any other offers or discounts including Gap Inc. employee discount. Discount applies to merchandise only, excluding Gift Cards purchased, packaging, applicable taxes and shipping & handling charges. Gap Inc. is not responsible for lost or stolen codes. Offer is not transferable without consent from Gap Inc.