

From: Apple <appleretail@express.medallia.com>

To: Karyna Shuliak <[REDACTED]>

Subject: Tell us about your Genius Bar session.

Date: Fri, 15 Jul 2016 15:22:05 +0000

 Genius
Bar

 How did we do?

We'd love to get your feedback on your recent trip to the Genius Bar. It'll only take a few minutes and will help us make your next visit even better.

 [Get started](#)

You must be 15 years of age or older to participate.

If you are having trouble viewing images, click the following URL or copy it into your web browser: <http://survey.medallia.com/?c44mctx83hzzbsv>

Apple has contracted Medallia, an independent marketing research firm, to conduct this survey. Your responses will remain strictly confidential. You received this email because you registered your email address with Apple or provided it to Apple during a transaction. If you do not wish to participate, you are not obligated to do so. For training purposes, your comments will be shared with the store staff.

If you need assistance with this survey, please email retailresearch@apple.com.

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