

From: Houzz <shop@houzz.com>

To: [REDACTED]

Subject: Your Houzz Order is On the Way! (Order #1539-7818-6122-6319)

Date: Fri, 15 Jul 2016 21:36:17 +0000



YOUR ORDER IS ON ITS WAY

Hi karishulia,

Your Houzz order has shipped and is on the way.

[View Order Status](#)

Please save this email for reference. If you have any questions please visit <http://support.houzz.com>

Thank you,
The Houzz Team

Order Date: 07/13/2016

Shipped To:

Shipping Service: FedEx Ground

358 El Brillo Way
Palm Beach, FL 33480
United States
+1 646-243-8517

Tracking Number: [783593005980](#)

	Price	Qty	Subtotal	
Order 1539-7818-6122-6319 Delivered by Jul 17 - Aug 1				
	High Back Executive Swivel Office Chair With Synchro-Tilt Mechanism, White Product SKU: BT-9895H-6-WH-GG Sold by: Pot Racks Plus+	\$238.86	1	\$238.86

Subtotal	\$238.86
Shipping	\$20.00
Tax	\$0.00
Total	\$258.86

Have a question? Visit <http://support.houzz.com>
Need help? Call us at 1-800-368-4268 (Mon-Fri, 5am-7pm PT)

Return Policy: We take great pride in 100% customer satisfaction. If for any reason, you're not satisfied with your purchase, we've outlined the following guidelines to help make your return a smooth and seamless experience: You may return your unused item in its original condition and packaging within 30 days of receipt. Please request a return by clicking on the "Return Item" button for your order on <https://www.houzz.com/browseOrders>. Unless your item is received damaged, or there was some error on our part, you will be responsible for all return shipping costs. Because refunds will not be issued in full for items damaged in return shipping or returns that are never received, we highly recommend that you insure all return shipments and provide Houzz Support with the shipment tracking number. Buyer remorse restocking fees will be 25% and customer will be responsible for return freight. A restocking fee may apply when returning this product.

Damage Policy: All items are shipped to you in the best possible packaging to ensure that you receive your purchase in perfect condition. Upon receipt, please inspect your package closely. If you receive a damaged item, Houzz will assist you in receiving a replacement or refund as quickly as possible - at no cost to you. Should you observe significant damage to the outer packaging, please reject the shipment and have the carrier return it. If there is minor damage to the packaging, please indicate as such when you sign for the shipment. In the unlikely event that you find your product to be damaged upon opening it please notify Houzz Support at <http://support.houzz.com> Please notify Houzz Support of any damages on the product or packaging within 5 days of receipt

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