

From: Ralph Lauren Customer Assistance <CustomerAssistance@RalphLauren.com>

To: [REDACTED]

Subject: Important delay notification

Date: Mon, 18 Jul 2016 10:03:11 +0000

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Thank You For Shopping at RALPHLAUREN.COM

Thank you for shopping at RalphLauren.com.

We wanted to inform you that there is a delay in fulfilling the item listed below in your order. Please accept our apologies for this delay.

At this time we anticipate a ship date within 1 to 3 business days for the item(s). We are working diligently to ship your merchandise as quickly as possible. If you choose to wait for the item to ship, you do not need to contact us, and we will continue to process and ship your order as soon as we can. Please note, your credit card will not be charged for the item until the order is shipped.

Order Number: 4650772565	Silk Sleeveless Tank, Honey, M STYLE: 322652 COLOR: Honey SIZE: M	1	\$154.00

If you would like us to cancel your order, please call a Customer Service Representative at 888-475-7674 and we will be happy to promptly provide you with a full refund.

30-Day Policy If the item(s) is not shipped by 2016-08-17 the item will be automatically cancelled. Your credit card will not be charged, and/or your money will be refunded.

We are sorry for any inconvenience this may cause and appreciate your understanding.

If you have any questions or concerns, please call customer assistance using our toll-free number: 888-475-7674 or e-mail us at customerassistance@RalphLauren.com.

Our customer assistance hours of operation are: Monday-Friday, 9 [redacted]-midnight, and
Saturday-Sunday, 10 [redacted]-10 [redacted], Eastern Time.

We look forward to sharing the world of Ralph Lauren with you again soon at [redacted]

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