

**From:** [REDACTED] <[REDACTED]>

**To:** Karyna Shuliak <[REDACTED]>

**Subject:** Re: Flowers to Russia, Ukraine and all former Soviet Union - Delivery Information

**Date:** Mon, 02 May 2016 19:02:06 +0000

**Inline-Images:** secure-shopping.gif; footer-icon-top.gif; 0; footer-icon-bloom.gif; seg; footer-icon-bbb.gif; getthawtseal; social-icon-youtube.gif; globe.gif; icon\_online\_3.GIF; jewelry.png; spirits.png; corporate-flowers.png; sympathy-wreaths.png; fruit-baskets.png; gourmet-gift-baskets.png; gift-certificates.png; tea-and-coffee-gifts.png; letter\_bottle.jpg; sweet-baskets.png; designer-bouquets.png; custom\_bouquet.png; bouquet-builder.png; flower-baskets.png; cc.gif; bouquets.png; home\_blue.png; 13.gif; 12.gif; xmas\_present.png; out; out(1); balloons.png; perfumes-and-spa.png; cakes.png; sweets-and-wine.png; toys.png; multiple\_deliveries.jpg; out(2); biscuits.png; wine-and-champagne.png; button0-bm.gif; chocolates.png; float2-left.png; electronic-sets.png; roses.png; sweets-and-flowers.png; custom\_basket.png; plants.png; heart\_symbol.png; small\_english\_flag.gif; social-icon-facebook.gif; logo.gif; social-icon-twitter.gif; out(3); social-icon-wp.gif; out(4); out(5); out(6); out(7)

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Прикольню , спасибо !!

[Sent from Yahoo Mail for iPhone](#)

On Monday, May 2, 2016, 2:14 PM, Karyna Shuliak <[REDACTED]> wrote:

<http://www.russianflora.com/delivery-info.php#area>





# RUSSIAN FLORA

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**Delivery Information**

We are dedicated to providing the highest quality flowers available to our customers.

Delivery are available to all major cities in Russia, CIS & Worldwide. Order delivery information and holiday delivery information.

### Delivery Area & Fees

We deliver to all the cities in Russia, CIS & Worldwide. Delivery price range varies by city and higher delivery fee. Delivery in Moscow is available. All orders in the total amount. If you don't see the city...

[View a full list of cities](#)

Try our destination

### Delivery Status

You may inquire into the status of any existing order by contacting customer service by e-mail at [redacted]. Please have your order number available for prompt service. If we have any difficulties with your order, we will contact you by telephone and/or e-mail.

Please, allow a minimum of 2 business days to process the delivery. Nevertheless, In Moscow, Saint Petersburg, Kiev, Odessa and Simferopol, next-day delivery is available Monday through Saturday on orders received before 8:00 a.m. Moscow time (EST +8) excluding holidays and peak floral delivery periods. Orders received after 12:00 noon in the recipient's time zone may be delivered the next delivery day. We cannot guarantee delivery on Sunday and legal holidays. Please make sure that your order information is accurate and complete in order to avoid delivery delays.

### Order Delivery Times

We make our deliveries during normal business hours and later hours (9 AM to 6 PM). However, we will be

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[Flowers by Color](#)

- White
- Red
- Pink
- Purple
- Orange
- Blue
- Yellow
- Mixed Colors

unable to guarantee delivery requests for a specific time or within an hourly range. Requests may be taken for either an AM or PM delivery, but they can not be guaranteed.

We call the recipient first to arrange a delivery time. If the recipient is not at home at the time of delivery, the we may choose to:

Leave the arrangement with a neighbor and attach a note to the recipient's door stating who accepted the arrangement on their behalf.

Leave a note on the recipient's door asking the recipient to call the florist's shop and arrange a convenient time for re-delivery.

If the recipient is at work all day, we suggest sending the arrangement to the workplace. Incomplete or incorrect address or phone numbers may delay delivery.

#### Holiday Delivery Information

Due to increased volume of floral and gift orders being delivered during peak holiday periods, most florists require flexible delivery dates during these times. For this reason we cannot offer same-day or next-day delivery during the following major floral holiday periods: Christmas, New Year's Eve, Orthodox Christmas, Valentine's Day, Women's Day and Easter.



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#### SAFE & SECURE

Site tested every day & secure ordering



#### EXPERIENCED

Distinguished by professional customer service



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[RussianFlora.com](#) is a full-service International florist serving Internet customers in Russia, CIS & Worldwide since 2002. Company offers flower bouquets, plants & flower arrangements, fruit & gourmet baskets, spa gifts, jewelry, variety of romantic and corporate gifts for delivery in Russia & over 170 countries Internationally. A BBB Accredited business since 2009, the company now has an honorable **A+** rank.

