

From: Natalia Molotkova <[REDACTED]>

To: [REDACTED]

Subject: Reservation for Karyna Shuliak : 22. April 2016 [Incident: 160416-000221]

Date: Fri, 15 Apr 2016 16:58:20 +0000

Attachments: Romantic_Dinner_Options_2016.pdf; Luxury_Car_Rent.pdf;
TRATTAMENTI_ENG_2015.pdf; Thespa_LISTINOENG_2015.pdf



To: Karyna Shuliak
Subject: Reservation for Karyna Shuliak : 22. April 2016
From: Natalia Molotkova
Sent: 04/15/2016 12:58 PM

Some info about the hotel..

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Monday through Friday 9:00am to 5:30pm EST

From: Natalia X Molotkova
Sent: 04/15/2016 12:54 PM

From: Four Seasons Hotel Firenze [mailto:[REDACTED]]
Sent: Friday, April 15, 2016 12:45 PM
To: Natalia X Molotkova
Subject: Reservation for Karyna Shuliak : 22. April 2016



Reservation Confirmation



Reservation Confirmation:
22. April 2016 to 24. April 2016



Four Seasons Hotel Firenze

E-mail: [REDACTED]

Web: [REDACTED]

Dear Natalia,

Thank you for choosing Four Seasons Hotel Firenze for the forthcoming visit of Mrs. Shuliak. We are delighted your guests will be staying with us and our staff is committed to making this stay a very enjoyable one. Further to your request, we are pleased to confirm your reservation as follows.

Should you require any further assistance, please contact our Reservations Department via return e-mail or by calling the number listed above.

ROOM RESERVATION DETAILS

Confirmation Number	4323191943
Guest Name	Mrs. Karyna Shuliak and Guest
Arrival Date	Friday, 22. April 2016
Departure Date	Sunday, 24. April 2016
Accommodation	Premier Room with two twin beds
Number of Guests	2 Adults
Nightly Rate	EUR 880.00 per night excluding Vat, breakfast and city tax.
Method of Guarantee	American Express
Arrival Details	Providing travel details helps us prepare for our guests arrival.
Notes	<p>In order to access your room before 3 pm, our check-in time, we would suggest that you reserve your room from the night prior to arrival.</p> <p>Please note Florence city tax of Euro 5.00 per person (starting from 12 years old), per day, applies. This fee is compulsory and must be paid directly at the hotel upon check out.</p> <p>In addition kindly note that, due to the recently approved law (n.138/2011), all payments of 3.000,00 and over must be done via wire transfer or credit card, therefore we are not able to accept cash exceeding that amount for citizens or residents of the following countries: Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Iceland, Lettonia, Liechtenstein, Lithuania, Luxembourg, Malta, Norway, Netherlands, Poland, Portugal, United Kingdom, Slovakia, Slovenia, Spain, Sweden, Hungary. All other citizens willing to pay by cash will be required to fill a specific form for a maximum of 15.000,00.</p>

NEXT STEPS FOR PLANNING YOUR STAY

Transfers

Should you require a transfer from/back to the airport, as well as transportation during your stay, our [concierge](#) will be delighted to assist you with your request. Private transfer can be arranged from/to the airport starting at a price of 195 Euros each way. With such an offer, we thought you might be tempted to enjoy the hassle free service of one of our drivers waiting for you upon arrival as well as the comfort of our limousine.

If you would like to rent a private car for personal use, you are welcome to choose from a wide range of regular or luxury cars. The Concierge team will be at your entire disposal for the booking.

Dining

Our restaurant [Il Palagio](#) features regional cuisine prepared with a contemporary twist, accompanied by exceptional Italian wines. The [Winery](#) features open displays of close to 400 bottles of wine, including vintage selections that can be [tasted](#) by the glass. We recommend that you make a [Dining reservation](#) prior to arrival. For assistance, please contact [Reservations](#).

Spa

The [Spa](#) is an oasis of calm, providing an exceptional experience for the mind, body and soul. Our inspiring spa treatments feature the exclusive products of Officina Profumo Farmaceutica di Santa Maria Novella. We recommend that you make [Spa reservation](#) prior to arrival. For assistance, please contact [Reservations](#).

Should you require additional information about our hotel, please visit our Web site: www.fourseasons.com/florence. It includes a comprehensive guide to hotel services and amenities, menus, directions and maps, weather information, floor plans and photographs of the hotel.

Reservations +39 055 2626 250

Reservations E-mail [REDACTED]

Concierge +39 055 2626 290

Concierge E-mail [REDACTED]

Main Telephone +39 055 2626 1

Guest Fax +39 055 2626 504

IMPORTANT INFORMATION

Cancellation Notice 12:00 (noon) Florence local time two days prior to arrival date. A charge for one night room accommodation and tax will be applied for late cancellations or any changes on the number of nights reserved.

Check-in Time 3 pm

Check-out Time 12:00 (noon)

Visa / Passport Please refer to your local Italian Consulate / Embassy for entry requirements.

Thank you for your reservation. We look forward to welcoming your guests to Four Seasons Hotel Firenze.

Palazzo Tornabuoni or Residences

[Palazzo Tornabuoni](#) is a 15th-century Medici palace, located in the city center. It is a unique, Member' s-only Private Residence Club featuring 38 carefree residences offering the comforts of a fine home and an exceptional Florentine lifestyle, all managed by Four Seasons Hotels and Resorts. For more information, contact Palazzo Tornabuoni at +39.055.268.966.

American Express made the following annotations

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American Express a ajouté le commentaire suivant le

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Ref# 160416-000221